

Action Plan for Year to 30 June 2016 (updated as at 3 March 2016)

Title	Function	Objective	Division	Description	Output	Planned Delivery Qtr
Annual Financial Forecast Y/e 30 June 2017	Corporate Item	Corporate	Corporate Services	Publish Annual Financial Forecast Y/e 30 June 2017 in June 2016	Financial Forecast	Q2/16
Web Review	Corporate Item	Corporate	Corporate Services	Review and update of all ComReg websites	Updated websites	Q2/16
Terminal dues review: Compliance with s.29	Postal Regulation	Promote the development of the Postal Sector	Market Framework	Ensuring An Post's terminal dues agreements comply with s.29 of the 2011 Act	TBD by review	Q2/16
Accounting Direction under 2011 Act	Postal Regulation	Promote the development of the Postal Sector	Market Framework	New Accounting Direction under 2011 Act	Consultation	Completed Q4/15
Accounting Direction under 2011 Act	Postal Regulation	Promote the development of the Postal Sector	Market Framework	New Accounting Direction under 2011 Act	Response to Consultation and Decision	Q2/16
QoS Standard	Postal Regulation	Promote the development of the Postal Sector	Market Framework	Set QoS Standard under 2011 Act	Further Consultation and Draft Decision	Closed.
QoS Standard	Postal Regulation	Promote the development of the Postal Sector	Market Framework	Set QoS Standard under 2011 Act	Response to Consultation and Decision	Completed Q4/15
QoS Monitoring	Postal Regulation	Promote the development of the Postal Sector	Market Framework	QoS Monitoring and Reporting	Annual report	Q2/16
s.43 IDR Mechanism and procedures	Postal Regulation	Promote the development of the Postal Sector	Market Framework	Mechanism and procedures to resolve postal service users disputes in accordance with s.43(3) of the 2011 Act.	IDR Mechanism and procedures	Completed Q1/15

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Spectrum Compliance Annual Report	Managing the Radio Frequency Spectrum	Safeguarding the Consumer Interest	Market Framework	Publish a report detailing Spectrum Compliance activities during previous year	Annual report	Q2/16
NIR Surveys	Regulating Electronic Communications	Safeguarding the Consumer Interest	Market Framework	Conduct NIR measurements to ensure compliance with licence conditions	Quarterly Report	Completed Q3/15
NIR Surveys	Regulating Electronic Communications	Safeguarding the Consumer Interest	Market Framework	Conduct NIR measurements to ensure compliance with licence conditions	Quarterly Report	Completed Q4/15
NIR Surveys	Regulating Electronic Communications	Safeguarding the Consumer Interest	Market Framework	Conduct NIR measurements to ensure compliance with licence conditions	Quarterly Report	Q1/16
NIR Surveys	Regulating Electronic Communications	Safeguarding the Consumer Interest	Market Framework	Conduct NIR measurements to ensure compliance with licence conditions	Quarterly Report	Q2/16
Numbering Conditions of Use	Regulating Electronic Communications	Safeguarding the Consumer Interest	Market Framework	Full review of existing Numbering Conventions	Numbering Conditions of Use, version 1 and Response to Consultation	Completed Q4/15
Electronic Communications Strategy Statement	Regulating Electronic Communications	Corporate	Senior Advisor Economics, Policy and Research	Publish Electronic Communications Strategy Statement for July 2016 to June 2018	Draft Strategy Statement and consultation	Q2/16
Electronic Communications Strategy Statement	Regulating Electronic Communications	Corporate	Senior Advisor Economics, Policy and Research	Publish Electronic Communications Strategy Statement for July 2016 to June 2018	Strategy Statement and Response to Consultation	Q3/16

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Capacity Bands Spectrum Award	Managing the Radio Frequency Spectrum	Promoting Competition	Market Framework	Release of 3.6 GHz band	Response to Consultation, Draft Decision	Completed Q4/15
Third Party Business Radio - Re opening the scheme for licensing	Managing the Radio Frequency Spectrum	Promoting Competition	Market Framework	Third Party Business Radio - Re opening the scheme for licensing	Response to Consultation	Completed Q4/15
Third Party Business Radio - Re opening the scheme for licensing	Managing the Radio Frequency Spectrum	Promoting Competition	Market Framework	Third Party Business Radio - Re opening the scheme for licensing	Publish Info Note - announce date that scheme opens	Completed Q4/15
Geographic and Mobile Number Conservation measures	Regulating Electronic Communications	Safeguarding the Consumer Interest	Market Framework	Introduce a range of Mobile and Geographic number conservation measures	Information Notice	Q1/16
Strategic review of Non-Geographic numbering	Regulating Electronic Communications	Safeguarding the Consumer Interest	Market Framework	Review the conditions of use for Non-Geographic numbers	Consultation	Q3/16
Radio Spectrum Management Strategy	Managing the Radio Frequency Spectrum	Corporate	Market Framework	Radio Spectrum Management Strategy	Consultation	Completed Q4/15
Radio Spectrum Management Strategy	Managing the Radio Frequency Spectrum	Corporate	Market Framework	Radio Spectrum Management Strategy	Response to Consultation & Spectrum Management	Q2/16
Managing Ireland's Broadcasting Spectrum	Managing the Radio Frequency Spectrum	Encouraging Innovation	Market Framework	700 MHz Technical Planning (Ofcom, ANFR, BAI, 2RN)	Information Notice	Q2/16

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Managing Ireland's Broadcasting Spectrum	Managing the Radio Frequency Spectrum	Encouraging Innovation	Market Framework	Broadcasting Spectrum Management (excluding 700 MHz work) & Licensing	Information Notice	Q1/16
Emergency Call Handling Fee Review	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Consultation on Call Handling Fee Review 2015/2016	Consultation	Completed Q4/15
Emergency Call Handling Fee Review	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Consultation on Call Handling Fee Review 2015/2016	Response to Consultation and Decision	Completed Q1/16
Enhanced Caller Location for Emergency Services	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Enhanced Caller Location for Emergency Services	Consultation	Information Notice planned
Enhanced Caller Location for Emergency Services	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Enhanced Caller Location for Emergency Services	Response to Consultation and Decision	Information Notice planned
ECAS Forum	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Forum meeting in respect of Emergency Call Answering Service		Completed Q3/15
ECAS Forum	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Forum meeting in respect of Emergency Call Answering Service		Completed Q4/15
ECAS Forum	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Forum meeting in respect of Emergency Call Answering Service		Completed Q1/16
ECAS Forum	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Forum meeting in respect of Emergency Call Answering Service		Q2/16

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USO Quality of Service Performance Data	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	USO Quality of Service Performance Data - Q3 2014/2015(Qtr to 31/03/15)	Information Notice	Completed Q3/15
USO Quality of Service Performance Data	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	USO Quality of Service Performance Data Q4 2014/2015 (Qtr to 30/06/15)	Information Notice	Completed Q4/15
USO Quality of Service Performance Data	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	USO Quality of Service Performance Data - Q1 2015/2016 (Qtr to 31/09/15)	Information Notice	Q1/16
USO Quality of Service Performance Data	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	USO Quality of Service Performance Data Q2 2015/2016 (Qtr to 31/12/15)	Information Notice	Q1/16
Implementation of EU Roaming Regulation by Irish Mobile Companies	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Implementation of EU Roaming Regulation by Irish Mobile Companies - Information Notice	Information Notice	Completed Q4/15
Implementation of EU Roaming Regulation by Irish Mobile Companies	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Implementation of EU Roaming Regulation by Irish Mobile Companies - Information Notice	Information Notice	Q2/16
Consumer Measures	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Selective Call Barring	Consultation (following preliminary consultation)	Completed Q4/15
Consumer Measures	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Selective Call Barring	Response to Consultation and Decision	Q2/16

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Measures for Disabled End Users	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Measures for disabled end users - Accessibility Statement	Response to Consultation and Decision	Completed Q3/15
Measures for Disabled End Users	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Measures for disabled end users - Text Relay Services	Response to Consultation and Decision	Completed Q4/15
Measures for Disabled End Users	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Measures for disabled end users - Terminal Equipment	Response to Consultation and Decision	Completed Q4/15
PRS	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Scope of PRS	Consultation	Deferred
PRS	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Scope of PRS	Response to Consultation	Deferred
PRS	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Review of PRS Levy	Consultation	Deferred
PRS	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Review of PRS Code	Consultation	Deferred
PRS	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Review of PRS Code	Response to Consultation	Deferred
Complaints Handling Process	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Review of Complaints Handling process incl ADR	Consultation	Q1/16

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Consumer Advisory Panel	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Panel meeting to discuss key consumer issues	Discussion of matters in respect of consumers	Completed Q4/15
Consumer Advisory Panel	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Panel meeting to discuss key consumer issues	Discussion of matters in respect of consumers	Q1/16
Forum on Electronic Communications Services for People with Disabilities	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Meeting of the Forum		Completed Q3/15
Forum on Electronic Communications Services for People with Disabilities	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Meeting of the Forum		Completed Q4/15
Forum on Electronic Communications Services for People with Disabilities	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Workshop		Q2/16
USO Access at a Fixed Location (AFL)	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	USO - AFL Consultation on the future of AFL	Consultation and Deciaion	Completed Q4/15
USO Access at a Fixed Location (AFL)	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	USO - AFL Consultation on the future of AFL	Further Consultation	Q1/16
Consumer Statistics	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Publishing of Quarterly Statistics for July to Sept 2015	Information Notice	Completed Q4/15
Consumer Statistics	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Publishing of Quarterly Statistics for Oct to Dec 2015	Information Notice	Completed Q1/16

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Consumer Statistics	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Publishing of Quarterly Statistics for Jan to Mar 2016	Information Notice	Q2/16
Availability of Services	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Review of Battery Backup Requirements	Consultation	Q2/16
Leased Line Market Review	Regulating Electronic Communications	Promote Competition	Wholesale	Market Analysis of leased lines market	Consultation	Q2/16
WLA/WCA Market Review	Regulating Electronic Communications	Promote Competition	Wholesale	Market Analysis of markets 3A and 3B	Consultation	Q2/16
QKDR Publication Q3	Regulating Electronic Communications	Promote Competition	Wholesale	QKDR Publication	Information Notice	Completed Q3/15
QKDR Publication Q4	Regulating Electronic Communications	Promote Competition	Wholesale	QKDR Publication	Information Notice	Completed Q4/15
QKDR Publication Q1	Regulating Electronic Communications	Promote Competition	Wholesale	QKDR Publication	Information Notice	Q1/16
QKDR Publication Q2	Regulating Electronic Communications	Promote Competition	Wholesale	QKDR Publication	Information Notice	Q2/16
Bundles pricing	Regulating Electronic Communications	Promoting competition	Wholesale	Consultation on imposing margin squeeze test on Eircom bundles	Consultation	Q2/16

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Wholesale Access Network	Regulating Electronic Communications	Promoting competition	Wholesale	Final Decision on pricing of current generation regulated wholesale services	Final Decision	Q2/16
MTR	Regulating Electronic Communications	Promoting competition	Wholesale	Final decision on pricing of mobile termination	Final Decision	Completed Q1/16
Review of CLFMP	Regulating Electronic Communications	Promote Competition	Wholesale	Review of CLFMP governance	Consultation	Deferred
Copper withdrawal and the NBP	Regulating Electronic Communications	Promote Competition	Wholesale	Consultation on whether and in what circumstances Eircom may be permitted to withdraw its copper network in the NBP area	Consultation	Completed Q1/16
Copper withdrawal and the NBP	Regulating Electronic Communications	Promote Competition	Wholesale	Guidance on whether and in what circumstances Eircom may be permitted to withdraw its copper network in the NBP area	Information note	Q2/16