



An Coimisiún um
Rialáil Cumarsáide
Commission for
Communications Regulation

Information Notice

ComReg grants extension of the consultation period for ComReg Document 24/89 entitled “Missed and Delayed Service and Installation Appointments – End-User Compensation”

Information Notice

Reference:	ComReg 24/95
Version:	Final
Date:	04/12/2024

Additional Information

Document No:	24/95
Date:	04 December 2024

- 1.1 On 6 November 2024, ComReg published the consultation ComReg 24/89¹ (“Missed and Delayed Service and Installation Appointments – End-User Compensation”), a consultation focusing on end-user compensation in the case of missed and delayed service and installation appointments (“MDSIA”).
- 1.2 ComReg stated that the consultation period would run until 6 December 2024.
- 1.3 Following a request from a stakeholder, ComReg has decided to extend the deadline by two weeks.
- 1.4 Responses to Consultation 24/89 are now due on or before 5pm on Friday 20 December 2024. Please refer to Section 6 (Next Steps) of Consultation 24/89 for further details on submitting a response to the consultation.

¹ [Missed and Delayed Service and Installation Appointments – End-User Compensation | Commission for Communications Regulation](#)