

# Consumer Advisory Panel (CAP)

## Minutes of 26th Meeting

Consumer Advisory Panel	
Meeting Date:	15 <sup>th</sup> February 2017
Meeting Location:	ComReg Head Office
Attendees:	<p>Dermott Jewell – CEO at Consumer Association of Ireland</p> <p>David Minton – Director of Northern and Western Regional Assembly</p> <p>Shane T Hogan – Senior Standards Officer and Senior Policy Advisor Centre for Excellence Universal Design National Disability Authority</p> <p>Jeremy Godfrey – ComReg Chairperson</p> <p>Gerry Fahy – ComReg Commissioner</p> <p>Kevin O’Brien – ComReg Commissioner</p> <p>Barbara Delaney – ComReg Director Retail and Consumer Services CAP Chairperson</p> <p>Therese Hourigan – ComReg Head of Retail Policy</p>
Apologies	Chambers Ireland
ComReg Presenters	<p>Ivor Kelly/Eric Tomkins – Market Trends</p> <p>Sinead Kelleher – ComReg ECS Strategy Statement</p> <p>Tara Kavanagh – Market Framework</p> <p>Therese Hourigan – Retail Policy Updates</p>

# 1: Meeting Agenda

Item:	Agenda Items:
1	Market Trends – Latest Quarterly Report
2	ComReg ECS Strategy Statement – Consultation
3	Update on Mobile and Broadband Taskforce Actions
4	Retail Policy Updates
5	CAP Members - Round Table and AOB Agenda

## 2: Meeting Minutes

Item:	Meeting Minutes and Actions:
1	<p>Barbara Delaney opened the meeting.</p> <p><b>Market Trends – Latest Quarterly Report</b> Ivor Kelly presented an update on the fixed, mobile and broadband markets with data up to Q3 2016. Questions raised by the panel were addressed by both Ivor and Eric Tomkins.</p>
2	<p><b>ComReg ECS Strategy Statement – Consultation</b> Sinead Kelleher presented the draft electronic communications sector strategy statement 2017 -2019. The deadline of 17th February 2017 for receipt of submissions to the consultation process was confirmed.</p>
3	<p><b>Mobile and Broadband Taskforce</b> ComReg presented an update on the recommendations of the Mobile and Broadband Taskforce report that correlate with the actions identified by ComReg through its strategic analysis.</p>
4	<p><b>Retail Policy and Compliance Update</b> Therese Hourigan provided an update on the Battery Back Up consultation and Consumer Line statistics Q4 2016.</p>
5	<p>One CAP member noted the increase in postal costs and the recent postal strike and raised questions in respect of ComReg’s powers.</p> <p>One CAP member suggested that ComReg could extend its outreach activity, in particular in respect of decisions that may impact certain communities or stakeholders e.g. IFA, County Development Boards, engagement at national level with Macra Na Feirme.</p>
6	<p>Next meeting is planned for Q3 2017.</p>