

## Disclosure Log

2015 List of non-personal Freedom of Information Requests				
FOI No.	Requester	Request	Decision	Date Released
1	Journalist	No. of formal complaints made to ComReg in 2014. No. of fo	Partly released	02-Apr
2	Journalist	Complaints received re PRS during 2013 and 2014, giving det	Partly released	02-Apr
3	Business Interest	A copy of records -- showing how many complaints about premium rate services were received by Comreg during 2013 and 2014. -- giving details of complaints received during 2013 and 2014 (company, type of service, nature of complaint, company response and how resolved). -- showing the names of all companies against whom complaints were received during 2013 and 2014 and how many complaints were received about each one. -- showing the monetary value of refunds directed by Comreg in instances where consumer complaints were upheld.	Partly released	02-Apr
4	Consumer	List of all mobile communications masts installed in Co. Louth	Refused	25-Jun
5	Journalist	Any reports carried out by Comreg or by consultants on their behalf, or in the possession of Comreg, in relation to Exchange launched VDSL (EVDSL) services in the last four years. All raw data collected by Comreg in relation to any internet speed measurement projects carried out in the last four years. This should also include any aggregated data (ie cleaned and collated data), which outlines the totality of the raw data. All reports/memos or other internal documentation generated	Partly released	09-Jun

6	Journalist	Full texts of all official complaints received by the Commission for Communications Regulation relating to services provided by An Post. This request covers the period from 1 <sup>st</sup> January 2014 to 15 <sup>th</sup> June 2015.	Partly released	13-Jul
7	Consumer	Excel file of the telecom tower information located on <a href="http://www.askcomreg.ie/mobile/siteviewer.273.LE.asp">http://www.askcomreg.ie/mobile/siteviewer.273.LE.asp</a>	Refused/no records	25-Jun
8	Journalist	Copies of records re industry forum meetings from January 2015 to June 2015, to include minutes, agendas, emails, notes, scheduling request, presentations, memoranda	Refused	29-Jul
9	Business Interest	REGARDING COMREG'S CONSULTATION ON CURRENT GENERATION WHOLESALE ACCESS SERVICES We refer to the Comreg consultation on current generation wholesale access services and in particular to a Vodafone submission labelled "Key Observation on the reported regulatory performance eircom 2011 to 2014" dated 24 June 2015 (Comreg reference number 15/67) which was published on the Comreg website in a redacted format (the "Vodafone Submission"). As the Vodafone Submission makes specific reference to eircom pursuant to Section 12 of the Freedom of Information Act 2014, please let us have a full un-redacted copy of the Vodafone's Submission. Our preferred method of access is to receive hard copies of the record(s) by post. Yours faithfully, Patrick O'Riordan Solicitor eircom Limited	Refused, document being published	31-Aug

10	Journalist	A listing of all outlay, such as fees, expenses, and consultancy costs incurred by this project (Broadband Speed Test Initiative). A summary of ComReg's own resources used in the project, e.g. man-hours. The methodology chosen and the options considered before the final choice. The field headings (including descriptions) of the data collected. The data (any redactions to be objectively justified under the Act). The composition of the panel of test subjects and how they were chosen. Subject to data protection limitations, the general locations of panelists are of interest also).	Partly released	16-Oct
11	Business Interest	I wish to receive a report regarding fees/ fines charged to operators coming under Comreg remit for 2013 to 2015 inclusive, with breakdown per operator. I also see details of payments to outsource providers by your organisation e.g. Consumer information services. Details of agreements should be included	Refused (in the public domain)	02-Sep
12	Business Interest	I wish to seek a breakdown of processing times for complaints from receipt to final resolution for the past 5 years. This list should detail the name of provider and number of cases per year. The list should also detail delays in days/ weeks from the typical 2 weeks you allow providers to give you a response.	Refused (being published)	04-Sep
13	Business Interest	Documents re eircom's Regulatory Governance Model (RGM), eircom re Voluntary Wholesale Reform Program, briefing notes and minutes re a report "Industry Update on eircom's RGM August 2015	Partly released	06-Jan-16

14	Business Interest	Photocopies of records held by ComReg re complaint made about harmful interference to requester's amateur radio station.	Released	25-Feb
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