

Minutes of 21st Consumer Advisory Panel (CAP) Meeting

Date: 17th June 2013
Venue: ComReg Office

Attendees

Edward Crean	National Disability Authority
Dermott Jewell	Consumer Association of Ireland
Gerry Finn	BMW Regional Authority
Sean Murphy	Chambers Ireland
Kevin O'Brien	ComReg Commissioner
Caroline Dee Brown	ComReg General Counsel
Barbara Delaney	ComReg Director Retail and Consumer Services (CAP Chairperson)
Joseph O Hanlon	Legal Advisor
Laura Brien	Senior Economic Advisor
Therese Hourigan	ComReg Consumer Care Manager

Apologies

Michael Foy	ComReg Finance Manager
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Presenters

RED C	Consumer and Business Surveys
Eircom Retail	NGA Rollout

Agenda

- (i) Consumer and Business Surveys
- (ii) NGA Roll out
- (iii) Retail Update
- (iv) Round Table and AOB

Barbara Delaney opened the meeting.

(i) Consumer and Business Surveys

Red C presented an overview of the ComReg ICT Survey June 2013. Full details of the consumer and business surveys are available at

http://www.comreg.ie/publications/consumer_ict_survey.583.104368.p.html

http://www.comreg.ie/publications/business_ict_survey.583.104400.p.html

(ii) Next Generation Broadband - eFibre

Eircom presented to the group an overview of the eFibre proposition. Efire details are available at <https://secure.eircom.net/fibre/>

(iii) Retail Policy Matters

Barbara Delaney provided update on consumer policy matters.

(v) Roundtable and AOB

Next meeting will be November 2013