

## Disclosure Log

2018 List of non-personal Freedom of Information Requests			
FOI No.	Request	Decision	Date Released
1	The number of staff employed by ComReg earning between €30,000 and €39,999, between €40,000 and €49,999, between €50,000 and €59,999 and so on in the years 2016 and 2017 in tabular form. Also include the percentage of staff in each pay bracket in the years in question.	Released	05 February 2018
2	All responses and follow-up correspondence in relation to to ComReg's consultation on the 'Eircom 300K Network' entitled  'REVIEW OF CERTAIN MATTERS RELATING TO ACCESS TO EIR'S RURAL FTTH NETWORK'  <a href="https://www.comreg.ie/publication/review-certain-matters-relating-access-eirs-rural-ftth-network/">https://www.comreg.ie/publication/review-certain-matters-relating-access-eirs-rural-ftth-network/</a>  All records should be supplied where possible by email in searchable PDF, or in native format (xls, csv) in the case of tabular data.	Refused	07 February 2018
3	Any internal audit reports prepared for ComReg from 01 January 2017 to present.	Released	06 July 2018
4	This request relates to the "Co-operation agreement" between the CCPC and Comreg dated 11 November 2015 (the "Agreement") ( <a href="https://t.co/4QOrAY0DCM">https://t.co/4QOrAY0DCM</a> )  Please provide  1./ all records relating to all requests for forbearance under clause 8.5 of the Agreement whether made by CCPC to Comreg or vice-versa 2./ all records relating to agreements made under clause 8 of the Agreement between Comreg and CCPC to forbear to perform functions This request relates to the "Co-operation agreement" between the CCPC and Comreg dated 11 November 2015 (the "Agreement") ( <a href="https://t.co/4QOrAY0DCM">https://t.co/4QOrAY0DCM</a> )	Refused as no Records Exist	05 July 2018
5	1. Correspondence between Comreg and the European Commission regarding the national broadband plan 2. Since June 2017	Refused as no Records Exist	26 July 2018

6	<ul style="list-style-type: none"> <li>• Details of all meetings/calls held, (including dates and list of attendees/participants) between ComReg and Eircom where the NGA Model, NGN Core Model, or the Revised CAM as defined in the "Draft Price Control Decision" (1) were discussed subsequent to the issuance of the Draft Price Control Decision.</li> <li>• Details of all communications, (including hard and softy copy files) where information was requested by ComReg that was intended to be used to inform a review of or update the NGA Model, NGN Core Model or the Revised CAM as defined in the Draft Price Control Decision subsequent to the issuance of the Draft Price Control Decision.</li> <li>• Details of all communications, (including hard and softy copy files) where information was supplied by Eircom that ComReg may have referred to in terms of informing a review or updating the NGA Model, NGN Core Model or the Revised CAM as defined in the Draft Price Control Decision subsequent to the issuance of the Draft Price Control Decision (2)</li> <li>• Details of internal ComReg memos/emails/draft documents that included commentary, analysis, or informational updates related to NGA Model, NGN Core Model, or the Revised CAM as defined in the Draft Price Control Decision that was communicate/produced subsequent to the issuance of the Draft Price Control Decision</li> <li>• Any other internal/external files or documents not on the public record that was used to inform any changes to the NGA Model, NGN Core Model or Revised CAM subsequent to the issuance of the Draft Price Control Decision <ul style="list-style-type: none"> <li>1) Pricing of wholesale services in the Wholesale Local Access (WLA) market and in the Wholesale Central Access (WCA) markets: Further specification of price control obligations in Market 3a (WLA) and Market 3b (WCA) ComReg 17/26 issued 7 April, 2017</li> <li>2) For the avoidance of doubt we are not requesting copies of Eircom's public response to that consultations that has been published on ComReg's website.</li> </ul> </li> </ul>	Partly Released	10 September 2018
7	I request information concerning incumbent's shares in the fixed telephony market (figures of outgoing minutes in the submarkets of national, international and mobile calls) in the years 2010 and 2011.	Refused in public Domain	23 August 2018

8	<p>I request this information in digital soft copy.</p> <p>In relation to mobile phone providers in the Republic of Ireland, with details of date of complaint, provider complained against, basis for complaint, result/conclusion of complaint</p> <p>1) Details of all complaints made by individuals/groups addressed in County Cavan.</p> <p>2) Details of all complaints made by individuals/groups addressed in County Monaghan</p> <p>The timeframe for all of the above requests is 01/01/2016 to the current date.</p>	Released	06 September 2018
9	<p>- copies of all correspondence between ComReg and any government department in relation to staff shortages in the period 1 January 2018 to the current date.</p> <p>- copies of any internal reports, memoranda, submissions, or other such similar review documents pertaining to staff shortages, skill shortages, a lack of suitably qualified senior staff in same time frame.</p>	Partly Released	17 September 2019
10	<p>The details of all complaints made by residents of Longford, Leitrim and Roscommon, in tabular form to COMREG between January 1st 2018 and June 30th 2018?</p> <p>The details of all complaints made against companies or businesses based in Longford, Leitrim and Roscommon, in tabular form to COMREG between January 1st 2018 and June 30th 2018?</p> <p>The actions taken by the COMREG on foot of complaints made about businesses or companies from residents in Longford, Leitrim and Roscommon, in tabular form, between January 1st 2018 and June 30th 2018?</p>	Released	17 September 2018

11	<p>1. Any complaints received by your office in relation to Eir/ Emobile overcharging customers under their monthly billing scheme during the last five years.</p> <p>2. Any complaints received by your office in relation to Eir/ Emobile suspending/ terminating services to customers (either with or without warning) due to non-payment of fees demanded in addition to the monthly agreed sum in the last five years</p> <p>3. Any documentation pertaining to rulings or findings against Eir/ Emobile for the practice of overcharging customers in the last five years.</p> <p>4. Any documentation pertaining to rulings or findings against Eir/Emobile for failure to keep proper accounts.</p> <p>5. Any documentation pertaining to rulings or findings against Eir/Emobile for mistreatment of customers generally.</p>	Partly Released	25 September 2018
12	<p>Details of all complaints made by residents of Longford, Leitrim and Roscommon about mobile phone coverage/and or mobile phone operators between January 1st and September 1st 2018 in tabular form?</p> <p>Details of all complaints made by residents of Longford, Leitrim and Roscommon about mobile phone coverage/and or mobile phone operators in 2017?</p> <p>Details of all complaints made by residents of Longford, Leitrim and Roscommon about broadband coverage/and or broadband operators between January 1st and September 1st 2018 in tabular form?</p> <p>Details of all complaints made by residents of Longford, Leitrim and Roscommon about broadband coverage/and or broadband operators in 2017?</p>	Partly Released	24 October 2018
13	<p>In relation to authorised postal providers, with details of date of complaint filed, provider complained against, basis for complaint, result/conclusion of complaint</p> <p>1) Copies of all complaints made by individuals/groups addressed in County Cavan.</p> <p>2) Copies of all complaints made by individuals/groups addressed in County Monaghan</p> <p>The timeframe for all of the above requests is 01/01/2016 to the current date.</p>	Refused as no Records Exist	29 November 2018

14	<p>In relation to home internet and broadband providers in the Republic of Ireland, with details of date of complaint, provider complained against, basis for complaint, result/conclusion of complaint</p> <p>1) Copies of all complaints made by individuals/groups addressed in County Cavan.</p> <p>2) Copies of all complaints made by individuals/groups addressed in County Monaghan</p> <p>The timeframe for all of the above requests is 01/01/2016 to the current date.</p>	Released	19 December 2018
15	- copies of any reports, briefings, submissions, or other such review or explanatory documents relating to the decision to allow Eir to provide telephone directories only on request. This request to cover period 1 January 2018 to current date.	Partly Released	22 January 2019
16	- copies of any correspondence received by manufacturers of mobile phones with regard to the publication of a league table by ComReg of phones that provide the best call reception. This request to cover the period 1 January 2018 to date of receipt of this request.	Partly Released	21 February 2019
17	The number of complaints received by ComReg in the years 2017 and 2018 regarding scam phone calls from abroad, whether the calls were made to mobiles or landlines, the details of the scam attempts and their geographic location and whether any action was taken by Comreg.	Refused	28 January 2019