



ComReg Conference 2019: The Digital Society

8:00	Registration opens
9:00	Introduction from the MC, Richard Curran, journalist and broadcaster Welcome Address from Garrett Blaney, ComReg Chairperson Opening Address from Richard Bruton TD, Minister for Communications, Climate Action and Environment Address by Roberto Viola, Director General of DG CONNECT (Directorate General of Communication, Networks, Content and Technology) at the European Commission
9:45	Session One: Consumer Protection in the Digital Era <i>'Digital'</i> is no longer a future trend: the digital era is very much a reality and is growing in importance to our economy and society. While Irish consumers are enjoying the benefits of the digital era, they also need protections from abuse while online. Protecting the consumer online requires a multifaceted approach, with a variety of bodies working together. Our panel will discuss the challenges that lie ahead for consumer protection in the digital era. Rapporteur Jeremy Godfrey ComReg Commissioner Speakers Isolde Goggin Chairperson at the Competition and Consumer Protection Commission Anthony Whelan Director for Electronic Communications Networks and Services at the European Commission Lindsey Fussell Group Director of Consumer and External Relations at Ofcom Johan Keetelaar Director of Public Policy at Facebook
11:00	Coffee break
11:30	Session Two: Safeguarding Innovation in the Digital Society Our society and economy are rapidly evolving. Traditional business models are being digitally transformed, upending entire industries. While we should welcome digital innovation and transformation, potential risks also lie ahead. How will traditional telecommunications networks adapt? What is the role of regulation? How do we safeguard innovation? Rapporteur Robert Mourik ComReg Commissioner Speakers Shay Walsh Chair of Telecommunications Industry Ireland and Managing Director of BT Ireland Richard Feasey Member at UK Competition and Markets Authority and Commissioner, National Infrastructure Commission for Wales Georgios Mavros Public Policy and Government Relations Manager at Google Bruno Liebhaber Director General of the Centre on Regulation in Europe (CERRE) and Chair of the EU Observatory on the Online Platform Economy Carol Gibbons Director of ICT Commercialisation and Sector Manager for Electronic Clients at Enterprise Ireland
12:45	Closing Address from Garrett Blaney, ComReg Chairperson
13:00	Lunch