



ComReg issues a Notification of a Finding of Non-Compliance to Three Ireland Services (Hutchison) Limited with respect to provisions of The Privacy Regulations

Information Notice

Reference: ComReg 20/09

Date: 13/02/2020

1. On 10 February 2020, ComReg notified Three Ireland Services (Hutchison) Limited (“Three Services”) of a finding of non-compliance with respect to its obligations under Regulation 13(6) of the European Communities (Electronic Communications Networks and Services) (Privacy and Electronic Communications) Regulations 2011 (“The Privacy Regulations”)
2. The notification of a finding of non-compliance was made in accordance to Regulation 31(1) of The Privacy Regulations.
3. The notification relates to 180 individuals that were contacted by Three Services. The individuals received numerous calls by phone from Three Services in circumstances where those individuals had not consented to such communications prior to any communication taking place.
4. Three Services has until 9 March 2020 to state its views.
5. Regulation 31(4) of The Privacy Regulations provides that, if at the end of the period referred to in paragraph 4 above, ComReg is of the opinion that an undertaking has not complied with its obligations, ComReg may apply to the High Court for such order as may be appropriate by way of compliance with those obligations.