

Consumer Advisory Panel (CAP)

37th Meeting

	Consumer Advisory Panel
Meeting Date	22 nd September 2021
Meeting Location	Virtual Meeting
Panel Members in attendance	Dónal Rice – The National Disability Authority (NDA) Michaela Reilly – Chambers Ireland David Minton – Northern and Western Regional Assembly
Guest in attendance	Catherine McGuigan – Age Friendly Ireland
ComReg Commissioner	Jeremy Godfrey – Commissioner
CAP Chairperson	Barbara Delaney – Director Retail and Consumer Services
ComReg Attendees / Presenters	Gabrielle Igoe – Retail USO Des Smyth - Wholesale Mary Quinn – Retail Consumer Care Leonie Allen / Eavan Mangan / Noreen Moloney – Retail Policy Joan Killeen – Consumer Communications and Engagement

Meeting Agenda

Item:	Agenda Items:
1	Migration from Legacy Infrastructure
2	Scam Calls
3	Battery Back-Up
	AOB

Meeting Minutes

Item:

Meeting Minutes and Actions:

Barbara Delaney opened the meeting.

1 Migration from Legacy Infrastructure

ComReg updated the panel on the recent Migration from Legacy Infrastructure call for inputs.

Open panel discussion and questions raised by the panel were addressed by ComReg.

2 Scam Calls

ComReg updated the panel on the recent developments concerning scam calls.

Open panel discussion and questions raised by the panel were addressed by ComReg.

3 Battery Back-Up

ComReg provided an update on the ongoing review in respect of the requirements of battery back-up.

Open panel discussion and questions raised by the panel were addressed by ComReg.

AOB

Next meeting date 19th January 2022, 11:00am – 12:30pm, Location TBC.