

Title	Function	Objective	Division	Description	Output	Updated Delivery Qtr
Annual Financial Forecast	Corporate Item	Corporate	Corporate Services	Publish Annual Financial Forecast Y/e 30 June 2023 in June 2022	Financial Forecast	Q2/22
Stakeholder Webinar	Strategy	Engage stakeholders on matters of interest to the evolution of the sector	Strategy & Economics	Host Stakeholder Webinar	Webinar	Completed Q3/21
National Conference	Strategy/Communications	Engage stakeholders on matters of interest to the evolution of the sector	Strategy & Economics/Corporate Services	Host National Conference	Conference	Q1/22
Mobile Consumer Experience Survey	Economics & Research	Bi-annual Survey of Consumer behaviours and attitudes to Broadband	Strategy & Economics	Bi-annual Survey of Consumer behaviours and attitudes to Mobile	Survey and Published Report	Q2/22
Mobile Market (MNO/MVNO) Study	Economics & Research	Study of MNO/MVNO markets	Strategy & Economics	Study of MNO/MVNO markets	Report	Completed Q4/21
BEREC Plenary 3 2021	International	Participate in decision making of BEREC	Strategy & Economics	Board Participation at BEREC Plenary - October 2021		Completed Q4/21
BEREC Plenary 4 2021	International	Participate in decision making of BEREC	Strategy & Economics	Board Participation at BEREC Plenary - December 2021		Q4/21
BEREC Plenary 1 2022	International	Participate in decision making of BEREC	Strategy & Economics	Board Participation at BEREC Plenary - February 2022		Q1/22
BEREC Plenary 2 2022	International	Participate in decision making of BEREC	Strategy & Economics	Board Participation at BEREC Plenary - June 2022		Q2/22
Electronic Communications Security Measures (ECSM)	Regulating Electronic Communications	Safeguarding the consumer interest	Market Framework	Develop a framework to apply the Electronic Communications Security Measures developed with the NCSC as requirements on operators	Workshop and/or consultation	Q2/22
Economic and societal cost of a network incident	Regulating Electronic Communications	Safeguarding the consumer interest	Market Framework	Investigate and develop a model which can give an indication of the economic and societal cost of a network incident.	Workshop and consultation	Q4/21

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Review of 14/02 - Reporting & Guidance on Incident Reporting & Minimum Security Standards	Regulating Electronic Communications	Safeguarding the consumer interest	Market Framework	To review and amend ComReg Document 14/02 on incident reporting thresholds; To reflect: - New EU Legislation; - New Transposed legislation; - New definitions of incidents to be consider for ComReg; - New Sectors, i.e. OTT Input may be needed from Economic and Societal Cost Project	Consultation	Q2/22
Connectivity Report	Regulating Electronic Communications	Safeguarding the consumer interest	Market Framework	To provide report to allow users to understand what affects and improved connectivity. Replacement for handset testing,	Report	Q2/22
Bi-Annual Drive Testing Programme	Regulating Electronic Communications	Safeguarding the consumer interest	Market Framework	Drive test Report	Report	TBC - subject to COVID-19 measures
Bi-Annual Drive Testing Programme	Regulating Electronic Communications	Safeguarding the consumer interest	Market Framework	Drive test Report	Report	TBC - subject to COVID-19 measures
Publish Network Operations Annual Report	Regulating Electronic Communications	Safeguarding the consumer interest	Market Framework	Network Operations Annual Report of activities.	Report	Q1/22
Including 5G technology on Outdoor Mobile Coverage Map	Regulating Electronic Communications	Safeguarding the consumer interest	Market Framework	Developing a report on the coverage thresholds to be used to include 5G on the ComReg outdoor mobile coverage map.	Report	Q4/21
Review of Numbering Conditions of Use	Regulating Electronic Communications	Safeguarding the consumer interest	Market Framework	Updates to the Numbering Conditions of Use to take account of EECC, NGN implementation issues and market developments.	Response to Consultation, Decision and Further Consultation	Completed Q3/21
Review of Numbering Conditions of Use	Regulating Electronic Communications	Safeguarding the consumer interest	Market Framework	Updates to the Numbering Conditions of Use to take account of EECC, NGN implementation issues and market developments.	Response to Further Consultation	Completed Q3/21

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ComReg strategy for promoting over-the-air (OTA) provisioning	Regulating Electronic Communications	Promoting Competition	Market Framework	Develop a strategy for ComReg to promote OTA provisioning and switching for both consumer mobile and M2M.	Preliminary Consultation and Consultant's Report	Q4/21
ComReg strategy for promoting over-the-air (OTA) provisioning	Regulating Electronic Communications	Promoting Competition	Market Framework	Develop a strategy for ComReg to promote OTA provisioning and switching for both consumer mobile and M2M.	Response to Consultation	Q2/22
Fixed Links Band Review	Management of the Radio Frequency spectrum	Efficient Management of the Radio Spectrum	Market Framework	Review of the licensing framework and technical conditions for fixed links, with the possible introduction of a revised regulatory regime.	Response to Consultation and Consultant's Report	Q4/21
Fixed Links Band Review	Management of the Radio Frequency spectrum	Efficient Management of the Radio Spectrum	Market Framework	Review of the licensing framework and technical conditions for fixed links, with the possible introduction of a revised regulatory regime.	Response to further consultation, draft Decision & draft Regulations	Q2/22
Radio Spectrum Management Strategy Statement	Management of the Radio Frequency spectrum	Efficient Management of the Radio Spectrum	Market Framework	Conduct a public consultation on ComReg's proposed Radio Spectrum Management Strategy Statement	Consultation	Completed Q3/21
Radio Spectrum Management Strategy Statement	Management of the Radio Frequency spectrum	Efficient Management of the Radio Spectrum	Market Framework	Conduct a public consultation on ComReg's proposed Radio Spectrum Management Strategy Statement	Response to Consultation	Q4/21
Satellite Licensing Reivew	Management of the Radio Frequency spectrum	Efficient Management of the Radio Spectrum	Market Framework	Review of the licensing framework and technical conditions for satellites, with the possible introduction of a revised regulatory regime.	Consultation	Q4/21
Review of PMR Licensing	Management of the Radio Frequency spectrum	Efficient Management of the Radio Spectrum	Market Framework	Review of the licensing framework and technical conditions for PMR licensing, with the possible introduction of a revised regulatory regime.	Consultation	Q2/22
SII Annual Report	Management of the Radio Frequency spectrum	Efficient Management of the Radio Spectrum	Market Framework	Outline a concise commentary on SII activities for the Operating Year across all four central themes	Report	Completed Q4/21
Fixed Links Annual Report	Management of the Radio Frequency spectrum	Efficient Management of the Radio Spectrum	Market Framework	Publish a report on Fixed Links licensing for the 2020-2021 work period	Report	Completed Q3/21
3.6 GHz Transition Report	Management of the Radio Frequency spectrum	Efficient Management of the Radio Spectrum	Market Framework	Delivery of transition in line with plan developed at conclusion of the 3.6GHz award	Report	Q4/21
NIR Surveys	Management of the Radio Frequency spectrum	Efficient Management of the Radio Spectrum	Market Framework	Conduct NIR surveys to assess licence compliance of relevant licence conditions.	Report	Completed Q3/21
NIR Surveys	Management of the Radio Frequency spectrum	Efficient Management of the Radio Spectrum	Market Framework	Conduct NIR surveys to assess licence compliance of relevant licence conditions.	Report	Q4/21

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NIR Surveys	Management of the Radio Frequency spectrum	Efficient Management of the Radio Spectrum	Market Framework	Conduct NIR surveys to assess licence compliance of relevant licence conditions.	Report	Q1/22
NIR Surveys	Management of the Radio Frequency spectrum	Efficient Management of the Radio Spectrum	Market Framework	Conduct NIR surveys to assess licence compliance of relevant licence conditions.	Report	Q2/22
Covid-19 Temporary Spectrum Management Measures	Management of the Radio Frequency spectrum	Efficient management of the Radio Spectrum	Market Framework	Consider Temporary ECS Licensing framework prior to expiry and assess need for any further measures	Information Notice	Completed Q3/21
Covid-19 Temporary Spectrum Management Measures	Management of the Radio Frequency spectrum	Efficient management of the Radio Spectrum	Market Framework	Consider Temporary ECS Licensing framework prior to expiry and assess need for any further measures	Consultation	Completed Q3/21
Covid-19 Temporary Spectrum Management Measures	Management of the Radio Frequency spectrum	Efficient management of the Radio Spectrum	Market Framework	Consider Temporary ECS Licensing framework prior to expiry and assess need for any further measures	Response to Consultation	Completed Q3/21
2015/16 USF assessment	USO	Safeguarding the Consumer Interest	Retail	2015/16 USF assessment	Decision	Q4/21
AFL - Voice USO	USO	Safeguarding the Consumer Interest	Retail	USO AFL - fixed voice Decision	Decision	Completed Q4/21
Postal QoS Monitoring	Postal operations	Promote the development of the Postal Sector	Retail	Monitor and report Quality of Service for single piece letter, flat, packet universal postal services	Ongoing monitoring and Annual Report 2020	Q4/21
Postal QoS Monitoring	Postal operations	Promote the development of the Postal Sector	Retail	Monitor and report Quality of Service for single piece letter, flat, packet universal postal services	Ongoing monitoring and Annual Report 2021	Q2//22
s.43(3) Postal service user dispute resolution	Postal operations	Promote the development of the Postal Sector	Retail	Resolve postal service users' disputes in accordance with s.43(3)	Resolutions	Ongoing
Postal Strategy Statement 2022 - 2024	Postal policy	Promote the development of the Postal Sector	Retail	Postal Strategy Statement 2022 - 2024	Consultation	Completed Q4/21
Postal Strategy Statement 2022 - 2024	Postal policy	Promote the development of the Postal Sector	Retail	Postal Strategy Statement 2022 - 2024	Response to Consultation	Q4/21

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2021 Assessment of universal postal service provider's cross-border single-piece parcel delivery tariffs	Postal policy	Promote the development of the Postal Sector	Retail	Report to European Commission	Report	Q4/21
ComReg Consumer Line	Consumer Care	Safeguarding the Consumer Interest	Retail	Provision of ComReg Consumer Care service	Consumer Care Service	Ongoing
Consumer Line Quarterly Statistics	Consumer Care	Safeguarding the Consumer Interest	Retail	Publication of quarterly ECS/PRS statistics for Q2/21	Information notice	Completed Q3/21
Consumer Line Quarterly Statistics	Consumer Care	Safeguarding the Consumer Interest	Retail	Publication of quarterly ECS/PRS statistics for Q3/21	Information notice	Q4/21
Consumer Line Quarterly Statistics	Consumer Care	Safeguarding the Consumer Interest	Retail	Publication of quarterly ECS/PRS statistics for Q4/21	Information notice	Q1/22
Consumer Line Quarterly Statistics	Consumer Care	Safeguarding the Consumer Interest	Retail	Publication of quarterly ECS/PRS statistics for Q1/22	Information notice	Q2/22
Comreg.ie/consumer	Consumer Engagement	Safeguarding the Consumer Interest	Retail	We will continue to evolve our ways of communicating information to make it accessible, understandable and consistent. This includes improvements in terms of branding, presentation, language and content and holding stakeholder webinars.	Updated Information and events	Ongoing
Comreg.ie/compare	Consumer Engagement	Safeguarding the Consumer Interest	Retail	We will continue to improve comreg.ie/compare that offers independent information to users.	Updated Information	Ongoing
https://coveragemap.comreg.ie/map	Consumer Engagement	Safeguarding the Consumer Interest	Retail	We will continue to evolve the outdoor mobile coverage map.	Updated Information	Ongoing
Stakeholder Engagement	Consumer Engagement	Safeguarding the Consumer Interest	Retail	Hold panel meetings to discuss consumer related matters	Meeting	Completed Q4/21

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Stakeholder Engagement	Consumer Engagement	Safeguarding the Consumer Interest	Retail	Hold panel meetings to discuss consumer related matters	Meeting	Completed Q4/21
Stakeholder Engagement	Consumer Engagement	Safeguarding the Consumer Interest	Retail	Hold panel meetings to discuss consumer related matters	Meeting	Q2/22
Measures for Disabled End-Users	Consumer Policy	Safeguarding the Consumer Interest	Retail	Specific provisions for disabled end-users	Consultation	Q4/21
Measures for Disabled End-Users	Consumer Policy	Safeguarding the Consumer Interest	Retail	Specific provisions for disabled end-users	Response to Consultation & Decision	Q1/22
Forum on Electronic Communications Services for People with Disabilities	Consumer Policy	Safeguarding the Consumer Interest	Retail	Specific provisions for disabled end-users	Workshop	Q4/21
Forum on Electronic Communications Services for People with Disabilities	Consumer Policy	Safeguarding the Consumer Interest	Retail	Specific provisions for disabled end-users	Workshop	Q4/21
Forum on Electronic Communications Services for People with Disabilities	Consumer Policy	Safeguarding the Consumer Interest	Retail	Specific provisions for disabled end-users	Workshop	Q1/22
Review of Battery Back-up measure	Consumer Policy	Safeguarding the Consumer Interest	Retail	Review of Battery Back-up measure	Consultation	Q4/21
Review of Battery Back-up measure	Consumer Policy	Safeguarding the Consumer Interest	Retail	Review of Battery Back-up measure	Response to Consultation & Decision / Information Notice	Q1/22
EECC – Regulatory Guidance	Consumer Policy	Safeguarding the Consumer Interest	Retail	Update Regulatory Guidance	Document	As appropriate - latest document issued Q4/21

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Dispute Resolution	Dispute Resolution	Safeguarding the Consumer Interest	Retail	Dispute Resolution facility in accordance with ComReg Procedures	Formal Dispute Resolution	Ongoing
Implementation of EU Roaming Regulation by Irish Mobile Companies	Compliance	Safeguarding the Consumer Interest	Retail	Implementation of EU Roaming Regulation by Irish Mobile Companies	Information Notice	Q4/21
Implementation of EU Roaming Regulation by Irish Mobile Companies	Compliance	Safeguarding the Consumer Interest	Retail	Implementation of EU Roaming Regulation by Irish Mobile Companies	Information Notice	Q2/22
Net Neutrality	Compliance	Safeguarding the Consumer Interest	Retail	Annual Implementation Report	Information Notice	Q2/22
USO - Quality of Service Performance Data & Assessment Q2 2021 and Annual	USO	Safeguarding the Consumer Interest	Retail	Regulating Electronic Communications	Information Notice	Completed Q4/21
Quality of Service Performance Data Q3 2021	USO	Safeguarding the Consumer Interest	Retail	Regulating Electronic Communications	Information Notice	Q4/21
Quality of Service Performance Data Q4 2021	USO	Safeguarding the Consumer Interest	Retail	Regulating Electronic Communications	Information Notice	Q1/22
Quality of Service Performance Data Q1 2022	USO	Safeguarding the Consumer Interest	Retail	Regulating Electronic Communications	Information Notice	Q2/22
ECAS Forum	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Forum meeting in respect of Emergency Call Answering Service	Forum	Q4/21
ECAS Forum	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Forum meeting in respect of Emergency Call Answering Service	Forum	Q4/21
ECAS Forum	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Forum meeting in respect of Emergency Call Answering Service	Forum	Q1/22
ECAS Forum	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Forum meeting in respect of Emergency Call Answering Service	Forum	Q2/22

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ECAS	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Report on ECAS Volumes	Information Notice	Completed Q3/21
ECAS	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	Report on ECAS Volumes	Information Notice	Q1/22
ECAS	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	ECAS Call Handling Fee 22-23 - Consultation	Consultation	Completed Q4/21
ECAS	Regulating Electronic Communications	Safeguarding the Consumer Interest	Retail	ECAS Call Handling Fee 22-23 - Response to Consultation and Decision	Response to Consultation and Decision	Q4/21
RFVA & FACO Market Analysis	Market Analysis	Promote Competition	Wholesale	Retail access and FACO Reviews	Decision	Q1/22
WLA / WCA Mid Term Review	Market Analysis	Promote Competition	Wholesale	WLA / WCA Mid Term Review	Decision	Q4/21
WLA / WCA Review	Market Analysis	Promote Competition	Wholesale	Market Analysis of WLA / WCA 2023	Consultation	Q4/22
FVCT & MVCT Market Reviews	Market Analysis	Promote Competition	Wholesale	FVCT & MVCT Market Reviews (given Delegated Act)	Consultation	Q2/22
Physical Infrastructure Access Market Review	Market Analysis	Promote Competition	Wholesale	Physical Infrastructure Access Market Review	Consultation	Q2/22
Quarterly Key Data Report	Transparency	Promote Competition	Wholesale	Quarterly Key Data Report (Q2 2021)	Publication	Completed Q3/21
Quarterly Key Data Report	Transparency	Promote Competition	Wholesale	Quarterly Key Data Report (Q3 2021)	Publication	Q4/21
Quarterly Key Data Report	Transparency	Promote Competition	Wholesale	Quarterly Key Data Report (Q4 2021)	Publication	Q1/22
Quarterly Key Data Report	Transparency	Promote Competition	Wholesale	Quarterly Key Data Report (Q1 2022)	Publication	Q2/22
KPIs for regulated wholesale services	Transparency	Promote Competition	Wholesale	Proposed revisions to published KPIs for Wholesale Access Services	Decision	Q1/22

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Access Network Model Review	Pricing	Promote Competition	Wholesale	Access Network Model Review	Decision re Market 3a and 3b	Q4/21
Access Network Model Review	Pricing	Promote Competition	Wholesale	Access Network Model Review - Civil Engineering Infrastructure (CEI) Pricing	Decision	Q4/21
Weighted Average Cost of Capital Review	Pricing	Promoting competition	Wholesale	Weighted Average Cost of Capital - 2022 Annual Review	Information Notice	Q2/22
Copper Service Switch Off	Products	Promote Competition	Wholesale	Copper Service Switch Off	Call for Inputs	Completed Q3/21
Copper Service Switch Off	Products	Promote Competition	Wholesale	Copper Service Switch Off	Response to Call for Inputs & Consultation	Q1/22