

Consumer Advisory Panel (CAP)

38th Meeting

	Consumer Advisory Panel
Meeting Date	19 th January 2022
Meeting Location	Virtual Meeting
Panel Members in attendance	Dermott Jewell – The Consumers’ Association of Ireland Dónal Rice – The National Disability Authority (NDA) Donal Fitzpatrick – The National Disability Authority (NDA) Shane Conneely – Chambers Ireland Shane Ryan – Northern and Western Regional Assembly
ComReg Commissioner	N/A
CAP Chairperson	Barbara Delaney – Director Retail and Consumer Services
ComReg Attendees / Presenters	Albert Redmond / Donnacha Hennessy – Market Framework Numbering Leonie Allen – Retail Policy Stephen Brogan – Postal Joan Killeen – Consumer Communications and Engagement

Meeting Agenda

Item:	Agenda Items:
1	Over the Air (OTA) Provisioning
2	Retail Update
	AOB

Meeting Minutes

Item:

Meeting Minutes and Actions:

Barbara Delaney opened the meeting.

1

Over the Air (OTA) Provisioning

ComReg updated the panel on the recent consultation on its proposed approach to Over the Air (OTA) Provisioning.

Open panel discussion and questions raised by the panel were addressed by ComReg.

2

Retail Update

ComReg updated the panel on scam calls, Battery Back-Up and Postal Strategy Statement.

Open panel discussion and questions raised by the panel were addressed by ComReg.

AOB

2022 Meetings:

1 June 2022, 11:00am – 12:30pm, Location TBC

21 September 2022, 11:00am – 12:30pm, Location TBC