

Consumer Advisory Panel (CAP)

39th Meeting

	Consumer Advisory Panel
Meeting Date	1 st June 2022
Meeting Location	Virtual Meeting
Panel Members in attendance	Dermott Jewell – The Consumers’ Association of Ireland Donal Fitzpatrick – The National Disability Authority (NDA) Shane Conneely – Chambers Ireland Aishwarya Patil – Chambers Ireland Shane Ryan – Northern and Western Regional Assembly
ComReg Commissioner	Robert Mourik – Commissioner
CAP Chairperson	Barbara Delaney – Director Retail and Consumer Services
ComReg Attendees / Presenters	Lara Connaughton – Strategy & Economics International Maria Murray – Retail Policy Joan Killeen – Consumer Communications and Engagement

Meeting Agenda

Item:	Agenda Items:
1	End Users with Disabilities Work Programme Update
2	Mobile and Broadband Taskforce Update
3	Consumer Awareness Update
4	Sustainability
	AOB

Meeting Minutes

Item:

Meeting Minutes and Actions:

Barbara Delaney opened the meeting.

1 **End Users with Disabilities Work Programme Update**

ComReg updated the panel on the work programme underway in relation to End Users with Disabilities.

Open panel discussion and questions raised by the panel were addressed by ComReg.

2 **Mobile and Broadband Taskforce Update**

ComReg updated the panel on the ComReg's participation in the Mobile Broadband Taskforce.

Open panel discussion and questions raised by the panel were addressed by ComReg.

3 **Consumer Awareness**

ComReg updated the panel on upcoming ComReg Consumer Awareness initiatives.

Open panel discussion and questions raised by the panel were addressed by ComReg.

4 **Sustainability**

ComReg updated the panel on its focus on Sustainability.

Open panel discussion and questions raised by the panel were addressed by ComReg.

AOB

2022 Meetings:
21st September 2022, 11:00am – 12:30pm, Location TBC