

Consumer Advisory Panel (CAP)

42nd Meeting

Consumer Advisory Panel	
Meeting Date	13 th September 2023
Meeting Location	Virtual Meeting
Panel Members in attendance	Donal Fitzpatrick – The National Disability Authority (NDA) David Kelly – Southern Regional Assembly
Guest in attendance	Catherine McGuigan – Age Friendly Ireland
CAP Chairperson	Barbara Delaney – Director of Retail and Consumer Services
ComReg Attendees / Presenters	Leonie Allen / Maria Murray / Conor Quealy – Retail Elaine Carroll / Lorraine McCoy – Consumer Communications and Engagement Patrick Gahan / John McGuinness – Strategy and Economics

Meeting Agenda

Item:	Agenda Items:
1	Update to CAP on topics raised
2	Information on the Public Awareness Campaign Supporting the Rollout of New Technologies
3	Key Insights from the Broadband Connectivity Survey 2023
4	Consultation on the Measures to Support Equivalent Access To and Choice of Electronic Communications Services (ECS) for People with Disabilities
	AOB

Meeting Minutes

Item:

Meeting Minutes and Actions:

Lorraine McCoy opened the meeting.

1 Update to CAP Members on topics raised

The European Accessibility Act

ComReg updated the panel on the [European Accessibility Act](#).

Open panel discussion and questions raised by the panel were addressed by ComReg.

2 Information on the Public Awareness Campaign Supporting the Rollout of New Technologies

ComReg provided an overview of ComReg's awareness campaign to inform the public about developments in Fibre Broadband and Mobile Internet Technology.

3 Key Insights from the Broadband Connectivity Survey 2023

A high level overview of the [Broadband Connectivity Survey 2023](#) was provided by ComReg, with a particular focus on issues relevant to the CAP and its members.

4 Consultation on the Measures to Support Equivalent Access To and Choice of Electronic Communications Services (ECS) for People with Disabilities

ComReg updated the panel on the [Consultation](#) and referred to the [Summary Document](#) and Irish sign language videos:

[Executive Summary](#)

[ComReg seeks your views on measures](#)

[Review of measures and consultation questions](#)

[Submitting comments](#)

The members were invited to provide their comments and submissions to the consultation.



Meeting Minutes

AOB

2024 proposed meeting dates are to be confirmed.