

# Meeting Agenda

## 44<sup>th</sup> Meeting

### Consumer Advisory Panel

Meeting Date 19<sup>th</sup> June 2024

Meeting Location ComReg Office and online

Panel Member in Donal Fitzpatrick - National Disability Authority

Attendance Aoife Quinn - Chambers Ireland

Guests in attendance Dr. Emer Coveney - Age Friendly Ireland

CAP Chairperson Barbara Delaney – Director of Retail and Consumer Services

ComReg Attendees / Presenters Leonie Allen – Retail Policy

Elaine Carroll / Muireann Doherty – Consumer Communications and Engagement

Donnacha Hennessy / Patrick Keating – Market Framework

#### Item:

#### Agenda Items:

1 **Update by CAP members on recent key priority areas**

2 Discussion on topics raised by members

3 National Disability Authority update - Relevant legislation, Accessibility Toolkit and Communications following a Universal Design Approach

4 Consumer Engagement update – Public Information Campaign, new online resources and online tool development

5 Update on Scam Communications

6 AOB and close



# Meeting Minutes

Item:

## Meeting Minutes and Actions:

Muireann Doherty opened the meeting.

Each member gave a brief update on recent key priorities they have been working on.

1

### **Discussion on topics raised by members The European Accessibility Act**

ComReg updated the panel on the [European Accessibility Act](#) from ComReg's perspective.

Open panel discussion and questions raised by the panel were addressed by ComReg.

2

### **National Disability Authority update on relevant legislation, Accessibility Toolkit and Communications following a Universal Design Approach**

Donal Fitzpatrick from the NDA provided an update on relevant accessibility legislation, Communications and how the Accessibility Toolkit can be of help to public and private sector bodies.

Open panel discussion and questions raised by the panel were addressed by Donal Fitzpatrick and ComReg.

3

### **Consumer Engagement update – Public Information Campaign, new online resources and online tool development**

Elaine Carroll presented on the public information campaign, the online resources on ComReg.ie for mobile and broadband, the new Broadband Availability Checker and Compare Tool development.

Open panel discussion and questions raised by the panel were addressed by ComReg.

4

### **Update on Scam Communications**

ComReg provided an update on Scam Communications and the interventions which are being implemented by ComReg.

Open panel discussion and questions raised by the panel were addressed by ComReg.

### **AOB**

Remaining 2024 proposed meeting dates are to be confirmed.