

# Operator Misuse Form



An Coimisiún um  
**Rialáil Cumarsáide**  
Commission for  
**Communications Regulation**

## Fraudulent and/or Misuse of Numbering Resources - Regulation 83(2) Process

## Primary Operator Misuse Notification Form

Please complete the form *as per guidance in ComReg 18/119R (An Operator's Note)* and return to ComReg no later than 15 calendar days after incident is detected and stopped.

Failure to provide the relevant information in a timely manner may result in ComReg being unable to take action in relation to the case.

<b>Operator contact details</b> (name and address)	
<b>Retail operator</b> (if different from above)	
<b>End-user business name and Address</b>	
<b>End-user Contact Name</b>	
<b>Garda Reference Number</b>	
<b>Call Details</b>	<i>To be sent electronically on excel spread sheet</i>
<b>Wholesale costs for Relevant Calls</b> (€) (ex VAT)	
<b>Retail costs for Relevant Calls</b> (€) (ex VAT)	
<b>Average Monthly Retail Bill</b> (€) (ex VAT) <i>(if Wholesale costs &lt; €5,000)</i>	
<b>Interconnection Operators in Ireland</b>	
<b>Interconnection Operators Outside Ireland</b>	
<b>Portion of costs assigned to each interconnect operator</b>	
<b>Date/s that payment is due on the relevant calls to Interconnect Operators</b>	
<b>Do you maintain the security of the PBX?</b>	
<b>Is the PBX physically located in the customer premises? If it is, who installed and who maintains the PBX?</b>	
<b>What costs will you charge the end-user if ComReg intervenes?</b>	
<b>What costs will you charge the end-user if ComReg does not intervene?</b>	