



An Coimisiún um
Rialáil Cumarsáide
Commission for
Communications Regulation

Commission for Communications Regulation
Dispute Resolution

Summary of Proposed Resolution - Case number: [REDACTED]

The Applicant referred a dispute with Eircom Limited (“the Respondent”) to the Commission for Communications Regulation (“ComReg”). The dispute related to charges for mobile data usage.

The Respondent agreed to apply a credit for the disputed charges and apply a data usage bar. The proposed resolution was in these terms.