

No.	Title	Strategic Goal no.	Division	Description	Output	Planned Delivery in Q3/25	Planned Delivery in Q4/25	Planned Delivery in Q1/26	Planned Delivery in Q2/26	Status
1	Annual Financial Forecast	12	Corporate Services	Publish Annual Financial Forecast Y/e 30 June 2027 in June 2026	Financial Forecast				•	
2	Gender Pay Gap Report	12	Corporate Services	Publish Gender Pay Gap Report for the period to June 2025 in Q4/2025	Gender Pay Gap Report		•			Completed Q4/25
67	Climate Action Plan	12	Corporate Services	Publish Climate Action Plan 2025	Climate Action Plan		•			Completed Q4/25
3	European Regulators Group for Postal Services (ERGP)	15	Retail and Consumer Services	Board Participation at ERGP Plenary	Meeting twice a year		•		•	Completed Q4/25
4	Body of European Regulators for Electronic Communications (BEREC) Plenary Meetings	15	Strategy & Economics	Board Participation at BEREC Plenary	Meeting every Quarter	•	•	•	•	Completed Q3/25 & Q4/25
5	Business Radio (PMR and WBB LMP) Licensing Framework	2	Market Framework	Review of Private Mobile Radio licensing regimes and the implementation of a licensing framework for WBB LMP in 3.8 – 4.2 GHz band	Response to Consultation, draft Decision and draft Regulations			•		
6	Business Radio (PMR and WBB LMP) Licensing Framework	2	Market Framework	Review of Private Mobile Radio licensing regimes and the implementation of a licensing framework for WBB LMP in 3.8 – 4.2 GHz band	Final Consultation, final Decision and final Regulations				•	
7	Future use of the 470 -694 MHz (Sub-700 MHz) band	2	Market Framework	To provide advice on the future use of the 470 -694 MHz (sub-700 MHz) spectrum band in Ireland post 2030, a band that is currently used for Broadcasting (i.e. DTT) and PMSE services.	Information Notice and Consultant's Report			•		
8	Introducing a framework for GNSS Repeaters	2	Market Framework	Consultation on the implementation of an authorisation regime for the deployment of GNSS Repeaters	Consultation and draft Decision			•		
9	Introducing a framework for GNSS Repeaters	2	Market Framework	Consultation on the implementation of an authorisation regime for the deployment of GNSS Repeaters	Response to Consultation and final Decision			•		
10	Mobile Phone Repeaters Exemption	2	Market Framework	Consultation on the implementation of an exemption order for the deployment of mobile phone repeaters in the MBSA 2 frequency bands	Consultation and draft Decision			•		
11	Mobile Phone Repeaters Exemption	2	Market Framework	Consultation on the implementation of an exemption order for the deployment of mobile phone repeaters in the MBSA 2 frequency bands	Response to Consultation and final Decision			•		
12	NIR Surveys	2	Market Framework	Conduct NIR surveys to assess licence compliance of relevant licence conditions.	Quarterly Report delivered each quarter	•	•	•	•	Completed Q3/25 & Q4/25
13	Numbering Conditions of Use	2	Market Framework	Consultation on updates to the Numbering Conditions	Consultation				•	
14	PSU Annual Report	2	Market Framework	Outline a concise summary of the PSU activity across key themes	Report/Infographic			•		

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15	Radio Frequency plan for Ireland	2	Market Framework	Regular updates of RFPI in line with Section 35 of the 2002 Act.	Update to online database and publication of reference document.		•			Completed Q4/25
16	Radio Frequency plan for Ireland	2	Market Framework	Regular updates of RFPI in line with Section 35 of the 2002 Act.	Update to online database.				•	
17	RS Licensing Annual Report	2	Market Framework	Publish a report on all RS Licensing activity	Report/Infographic			•		
18	SII Annual Report	2	Market Framework	Publish a report on SII activities	Report/Infographic			•		
19	SMS Scam Interventions	2	Market Framework	Consultation on considerations for SMS Scam Interventions	Consultation			•		
20	SMS Scam Interventions	2	Market Framework	Response to Consultation	Response to Consultation				•	
21	SMS SenderID Registry	2	Market Framework	Transition period	Information Notice	•				Completed Q3/25
22	Spectrum harmonised for WBB in the 3.6 GHz band	2	Market Framework	The potential assignment and award process for WBB spectrum rights in the 3.6 GHz band	Consultation			•		
23	Spectrum harmonised for WBB in the 3.6 GHz band	2	Market Framework	The potential assignment and award process for WBB spectrum rights in the 3.6 GHz band	Response to Consultation, and potentially a Consultation and Draft Decision				•	
24	Use of the 1.4 GHz band	2	Market Framework	To investigate the migration options of existing fixed links in the 1.4 GHz band and to take actions as appropriate, having consideration to MFCN/WBB market demand.	Information Notice				•	
25	Network Incident Management	8	Market Framework	Submit Annual Summary Report on incidents to ENISA	Annual Summary Report			•		
26	Network Incident Management	8	Market Framework	Publish Network Operations Annual Report	Annual Report				•	
27	Scam Intelligence	8	Market Framework	Publish quarterly report on intervention metrics	Report in each Quarter	•	•	•	•	Completed Q3/25 & Q4/25
28	Network Trust Compliance Framework	10	Market Framework	Network Trust Annual Report	Annual report				•	
29	Text Relay Services (TRS)	5	Retail and Consumer Services	TRS Usage Statistics	Information Notice every 6 months	•		•		Completed Q3/25
30	Net Neutrality	10	Retail and Consumer Services	Annual Implementation Report	Information Notice				•	
31	European Accessibility Act	7	Retail and Consumer Services	Various ongoing activities and actions	Various	•	•	•	•	Completed Q3/25 & Q4/25
32	Implementation of EU Roaming Regulation by Irish Mobile Companies	10	Retail and Consumer Services	Regulating Electronic Communications	Information Notice	•			•	Completed Q3/25
33	Consumer Care Statistics	5	Retail and Consumer Services	Consumer Care Statistics (previous quarter)	Information Notice every quarter	•	•	•	•	Completed Q3/25 & Q4/25
34	Online Consumer Care Statistics	5	Retail and Consumer Services	Interactive web based version of the Consumer Statistics	Interactive Consumer Statistics					

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				(previous quarter)			●	●	●	Completed Q4/25 & Q1/26
35	Consumer Care	5	Retail and Consumer Services	Ongoing Management of consumer contacts and service provider complaint handling	Assistance to Consumers	●	●	●	●	Completed Q3/25 & Q4/25
36	Provision of Broadband Checker	5	Retail and Consumer Services	Provision of information on broadband availability to enhance consumer information and decision making	Provision of Broadband availability information by location, quarterly update	●	●	●	●	Completed Q3/25 & Q4/25
37	Provision of consumer related information on www.comreg.ie	5	Retail and Consumer Services	Update website with relevant changes to consumer rights and information.	Update website with relevant and up to date consumer information	●	●	●	●	Completed Q3/25 & Q4/25
38	Provision of Outdoor Mobile Coverage Map	5	Retail and Consumer Services	Update Mobile coverage map regularly and enhance user experience	Outdoor Mobile Coverage Map web application, regular refreshed coverage information	●	●		●	Completed Q3/25 & Q4/25
39	Provision of Comparison Tool for end users	5	Retail and Consumer Services	Provision of information on retail price plans for phone, broadband and bundled services, to enable end users to compare and choose the best plan to suit their needs. Regular user experience updates.	Broadband and Mobile Retail price plan comparison tool for end users - ongoing update	●	●	●	●	Completed Q3/25 & Q4/25
40	Public Information & Awareness Campaigns and Outreach	5	Retail and Consumer Services	Promote awareness of ComReg, its services and tools, and relevant consumer information to the public.	Public information campaigns and outreach events aligned to ComReg strategy.	●	●	●	●	Completed Q3/25 & Q4/25
41	Consumer Advisory Panel	5	Retail and Consumer Services	Consumer Advisory Panel	Stakeholder engagement/meeting		●		●	Completed Q4/25
42	Specified Failures - Compensation	4	Retail and Consumer Services	Missed Service and Installation Appointments - other appointments. Requirements on Service Providers for all appointments.	Publication			●		
43	ECS Provider's end-user complaint reports	6	Retail and Consumer Services	Specifications of requirements - complaints made to providers	Response to Consultation and Decision	●				Completed Q3/25
44	Codes of Practice for Postal Service Complaint Handling	Postal 2	Retail and Consumer Services	Codes of Practice for Postal Service Complaint Handling	Consultation			●		Completed Q1/26
45	Codes of Practice for Postal Service Complaint Handling	Postal 2	Retail and Consumer Services	Codes of Practice for Postal Service Complaint Handling	Response to Consultation and Decision				●	
46	Dispute Resolution - ECS	6	Retail and Consumer Services	Dispute Resolution - ECS	Resolution of disputes referred to ComReg for resolution under section 47 of 2023 Act	●	●	●	●	Completed Q3/25 & Q4/25
47	Dispute Resolution - ECS	6	Retail and Consumer Services	Review of ECS Code of Practice for Complaints Handling	Response to Consultation and Decision	●				Completed Q3/25
48	Dispute Resolution - Postal	6	Retail and Consumer Services	Dispute Resolution - Postal	Resolution of disputes referred to ComReg for resolution under section 43 of 2011 Act	●	●	●	●	Completed Q3/25 & Q4/25
49	Compensation Schemes Reporting	6	Retail and Consumer Services	Regulatory Guidance for Service Providers	Information Notice	●				Completed Q3/25
50	Emergency Call Answering Service (ECAS)	4	Retail and Consumer Services	Report on ECAS Volumes	Information Notice every 6 months	●		●		Completed Q3/25
51	Emergency Call Answering Service (ECAS)	4	Retail and Consumer Services	Consultation on CHF for 2026/27	Consultation		●			Completed Q4/25

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52	Emergency Call Answering Service (ECAS)	4	Retail and Consumer Services	Decision on CHF for 2026/27	Decision			•		
53	Emergency Call Answering Service (ECAS) Forum	4	Retail and Consumer Services	Stakeholder Forum	Forum meeting in respect of Emergency Call Answering Service every quarter	•	•	•	•	Completed Q3/25 and Q4/25
54	Postal USO QoS Monitor	Postal 1	Retail and Consumer Services	Monitor and report Quality of Service for universal postal services	Ongoing monitoring and Annual Report			•	•	
55	Parcel Data Report	Postal 3	Retail and Consumer Services	Collate and analyse parcel data obtained under Cross Border Parcel Regulation	Parcel Data Report		•			Completed Q4/25
56	USO - Quality of Service Performance Data	5	Retail and Consumer Services	Regulating Electronic Communications	Information Notice for previous quarter	•	•	•	•	Completed Q3/25 and Q4/25
57	Assessment of unfair burden for 2014 - 2015 funding application	4	Retail and Consumer Services	Assessment of unfair burden for 2014 - 2015 funding application	Determination	•				Completed Q3/25
57a	Assessment of unfair burden for 2015 - 2016 funding application	4	Retail and Consumer Services	Assessment of unfair burden for 2015 - 2016 funding application Consultation	Consultation	•				Completed Q3/25
57b	Assessment of unfair burden for 2015 - 2016 funding application	4	Retail and Consumer Services	Assessment of unfair burden for 2015 - 2016 funding application Determination	Determination		•			Completed Q3/25
58	Customer Outage Information	4	Retail and Consumer Services	Customer Outage Information	Publication			•		
59	Compensation Reporting	4	Retail and Consumer Services	Compensation Reporting	Regulatory Guidance		•			Completed Q4/25
60	Evolution and level of retail prices	4	Retail and Consumer Services	Monitor and report on the evolution and level of retail prices to the Minister (annual)	Report				•	
61	Quarterly Key Data Report (QKDR)	3	Wholesale	QKDR	Report & Data Publication every Quarter	•	•	•	•	Completed Q3/25, Q4/25 and Q1/26
62	Weighted Average Cost of Capital (WACC) - Methodology Review	3	Wholesale	Consultation on Review of WACC Methodology	Consultation			•		
63	Accounting Separation	3	Wholesale	Consultation on Eircom Accounting Separation obligations	Consultation				•	
64	Wholesale Dedicated Capacity	3	Wholesale	Decision on Market Analysis of Wholesale Dedicated capacity	Decision					Date of Publication to be confirmed
65	Wholesale Broadcast Transmission	3	Wholesale	Decision on Market Analysis of Wholesale Broadcast Transmission	Decision			•		
66	Physical Infrastructure Access/ Wholesale Local Access	3	Wholesale	Information Note : Market Monitoring Report	Information Note			•		Completed Q1/26