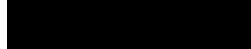




An Coimisiún um
Rialáil Cumarsáide
Commission for
Communications Regulation

Commission for Communications Regulation
Dispute Resolution

Summary of Proposed Resolution - Case number:



The Applicant referred a dispute with Virgin Media Ireland Limited (“the Respondent”) to the Commission for Communications Regulation (“ComReg”). This dispute relates to the Applicant moving service providers and charges by the Respondent in this context.

ComReg found that the Applicant was not entitled to a refund of the amount which he paid the Respondent as payment of his final bill prior to giving notice of termination. The Respondent made proposals which addressed the other remedies sought by the Applicant.

No measures were specified for the resolution of the dispute.