



**Commission for Communications Regulation**  
**Dispute Resolution**

**Summary of Proposed Resolution - Case number:** [REDACTED]

The Applicant referred a dispute with Telcom Group Est 1999 DAC (“the Respondent”) to the Commission for Communications Regulation (“ComReg”). The dispute related to the termination of a contract between the Respondent and the Applicant and issues in relation to billing.

The proposed resolution found that the contract between the Respondent and the Applicant terminated on 30 June 2025, one month after the Applicant gave notice of termination. The proposed resolution required that the Respondent issue a statement of account to the Applicant indicating the outstanding amounts and indicated that this statement must take into account that the Respondent cannot impose a charge for any electronic communications services provided by it to the Applicant after 30 June 2025.