



Office of the Director of
**Telecommunications
Regulation**

INFORMATION NOTICE

RIO version 2.3 to 2.4 Introduction of New Service,

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1 INTRODUCTION

This information notice confirms the ODTR's review and approval of new services as per Decision Notice D10/02 (ODTR Doc 02/55).

2 RIO Version 2.3 to 2.4 Introduction of New Service

2.1 RIO version 2.4 Proposed Introduction of a new service.

eircom posted a proposed new service to their Reference Interconnect Offer from version 2.3 to version 2.4 on its website on 31/07/02.

2.1.2 Director's Positions

The Director confirms the launch of 1892 in phased manner. The first phase of this product is defined by restrictions which will apply to the use of this code. These restrictions will be applicable until such time as the outstanding issues surrounding the use of this code are resolved to my satisfaction, or until an alternative approach is advised by this office. The restrictions which will apply initially are:

- 1892 will be set at the *eircom* local call rate.
- The discount schemes which apply to 1890 at any point in time will also apply to 1892.
- The 1892 code will be a CPS exclusive code during the course of this phase unless otherwise indicated by this office.
- *eircom* shall offer new interconnection services and elements to other OLOs with such notice that the OLOs can order and have the new service delivered by *eircom* at the time that the associated retail service is launched by either *eircom* or the OLO that initiated the development of the new service. In all cases this will be no less than two weeks and at least equal to the provisioning time of the service.

The RIO review process is set out in Decision Notice (D10/02) and is most likely to conclude with a consultation following which a direction will be made regarding changes to the RIO text since RIO version 2.2. The following comments are given in that context and the issues herein may be subject to further review at that time.

The Director confirms that without prejudice to her powers under the relevant laws that the adjustments shown in *eircom*'s proposed RIO version 2.4 are compliant with *eircom*'s obligations under the relevant laws except where noted below.

The Director confirms that *eircom* are to make the following adjustments to the proposed RIO version 2.4 prior to transferring these changes to the formal RIO version 2.6;

The following changes apply to the Service Schedule 222 in the RIO.

First page; 1.1 Definitions, the following definitions are to be added to the Service Schedule 222 as indicated above:

Retention Rate: is defined as the appropriate amount of revenue collected for the call that can be retained by *eircom* as the originating operator.

Settlement Rate: is defined as the amount that is passed from *eircom* to the Operator for access to the service, for the origination and conveyance of a call. It is normally the difference between the revenue (usually gross retail revenue) collected minus the Retention Rate.

Insert Clause 3.5 to state: Requests to open services under this Service Schedule should be made using the “OLO Short Code, Geographic and Non-Geographic number range Activation Request Template” as available in appendix 12 of the Interconnect O&M manual.

Clause 5.2 is to be replaced with the following text “The Operator Premium Rate Service traffic settlement rate as provided in the Operator Price List will be recalculated on a quarterly basis. This recalculation will amend the settlement rates to reflect the actual hand off achieved in the network by the Operator for this service and the actual call holding times which will amend gross revenue and regulated retention by *eircom* for this service”.

Insert Clause 5.3 to state: “The recalculation will be applied on the actual operator traffic for month 1 and the resulting Settlement Rate will be applied to months 4-6 when agreed”.

The following changes will apply to Service Schedule 122 and in order to be consistent this change will also be made to Service Schedule 121.

Clause 5.2 will be deleted. “The use of actual network elements rather than averaged network elements as the basis for conveyance rates will be introduced once *eircom*’s billing system is capable of supporting this information.