



Office of the Director of
**Telecommunications
Regulation**

DISPUTE RESOLUTION DETERMINATION NUMBER 04/99

Summary

Document No. ODTR 99/79

December 1999

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Summary of final determination of the Office of the Director of Telecommunications Regulation (ODTR) regarding a complaint by OCEAN Communications Limited ('OCEAN') against eircom requiring the publication of prices with respect to number translation codes

On 10 August 1999 Ocean submitted a formal complaint to the ODTR regarding the publication of prices by Eircom for public telecommunications number translation code (NTC) services.

Calls to NTC services generally involve a contractual relationship between the service provider (the called party) and the telecommunications operator (referred to as the terminating operator) which delivers calls to that service provider. This relationship arises because, unlike simple telephony, the terminating operator provides specific services to the called party. It is prices relating to services of this type that is in dispute. Calls to premium rate services are an example of an NTC service.

Having considered all relevant material the Case Officer considers that the amount of revenue retained by Eircom for the transportation of calls using NTCs constitutes a traffic related charge which must be taken as referring to the individual price set for the facility provided to the service provider. Therefore, pursuant to Conditions 6.1 and 13.1 of the GTL, Eircom is required to publish the prices for the transportation of calls to NTC services for service providers.

This decision has been notified to the parties who have a right of appeal.