



Office of the Director of
**Telecommunications
Regulation**

MEDIA RELEASE

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Individual Operators Entitled to Itemised Billing

The Telecommunications Regulator, **Etain Doyle**, today issued a decision notice in relation to inter-operator itemised billing.

The Director stated that she believes that itemised billing should be a basic requirement for Ireland's telecommunications industry not least in terms of cost control and dispute avoidance. "I am disappointed that there was not greater support for the proposal to mandate the introduction of this service for inter-operator billing. I have therefore left it to the discretion of individual operators as to whether this service should be introduced but I undertake to keep this situation under review."

She has decided that if an operator were to approach *eircom* with a request for such a service, that request would constitute a reasonable request for interconnect. This means that *eircom*, on receipt of such a request, would be obliged to offer the service to that operator. Such a facility would enhance competition through encouraging the development of innovative tariffs and services thereby bringing benefits to all users of telecommunications services.

Deirdre Healy

Public Affairs Manager

Ph: 01 804 9639

Mobile: 087 2995609

healyd@odtr.ie