



Office of the Director of
**Telecommunications
Regulation**

MEDIA RELEASE

For immediate release
Tuesday 28th November 2000

Press Statement re High Court Proceedings relating to modifications of the penalty provisions in the Service Level Agreements.

Following the publication of a new Decision Notice in relation to Service Level Agreements between *eircom* and other licensed operators issued by Etain Doyle, Telecommunications Regulator on 23rd November, 2000 which replaces her earlier decision of 28th August last, proceedings initiated by *eircom* on 7th September, 2000 against the Director have been concluded.

On the 16th October 2000 the Telecommunications Regulator initiated a consultation as part of her planned general review of Service level Agreements that are currently offered by *eircom* to other operators for carrier services.

Following discussions involving *eircom* and Other Licensed Operators, the outcome of which has been incorporated in her most recent Decision Notice issued on 23rd November, 2000, the Director has now issued a new set of directions on Service Level Agreements between *eircom* and Other Licensed Operators.

This decision notice incorporates inter alia a new regime for the calculation of penalties in the event of *eircom* failing to meet the standards stipulated in the Service Level Agreements for delivery of leased lines.

Ends

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