



Commission for  
**Communications Regulation**

# **Electronic Communications Complaints Handling Code of Practice Consultation**

Extension of response period

Information Notice  
**Reference:** ComReg 16/118  
**Version:** Final  
**Date:** 13/01/17

# Information

1. Following consideration of requests received from interested parties, the Commission for Communications Regulation (ComReg) has today extended the deadline for the receipt of submissions to its consultation on its proposed Electronic Communications Complaints Handling Code of Practice (Document 16/118) to:

**5 pm on 13<sup>th</sup> February 2017.**

2. ComReg welcomes the views and comments of all interested parties on Document 16/118.

3. Responses must be submitted in written form (post or email) to the following recipient, clearly marked "Submissions to ComReg 16/118":

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4. In order to promote further openness and transparency ComReg will publish all respondents' submissions received and all substantive correspondence on matters relating to this document, subject to the provisions of ComReg's guidelines on the treatment of confidential information (Document 05/24).

5. ComReg appreciates that respondents may wish to provide confidential information if their comments are to be meaningful. As it is ComReg's policy to make all responses available on its website and for inspection generally, respondents are again requested to clearly identify confidential material, and to place confidential material in a separate annex to their response, also providing supporting reasoning as to why such material is confidential in that annex.