



An Coimisiún um
Rialáil Cumarsáide
Commission for
Communications Regulation

ComReg issues a Notification of a Finding of Non-Compliance to Meteor Mobile Communications Limited with respect to provisions of the Universal Service Regulations

Information Notice

Reference: ComReg 18/37

Version: Final

Date: 30/04/2018

1. On 26 April 2018, ComReg notified Meteor Mobile Communications Limited¹ (“Meteor”) of a finding of non-compliance with its obligations under the European Communities (Electronic Communications Networks and Services) (Universal Service and Users’ Rights) Regulations 2011² (“the Universal Service Regulations”).
2. The notification of non-compliance was made in accordance with Regulation 31(2) of the Universal Service Regulations.
3. The notification relates to the manner in which tariffs and charges associated with out of bundle data usage were presented to customers by Meteor.
4. The notification of non-compliance notifies Meteor of a finding that, in relation to contracts, it has failed to comply with Regulations 14(1) and 14(2)(d) of the Universal Service Regulations.
5. Meteor has until 28 May 2018 to state its views.
6. Regulation 31(5) of the Universal Service Regulations provides that if, at the end of the period referred to above, ComReg is of the opinion that an undertaking has not complied with its obligations, ComReg may apply to the High Court for such an order as the Regulator may consider appropriate.

¹ Trading as “eir”

² S.I. No. 337 of 2011 <http://www.irishstatutebook.ie/eli/2011/si/337/made/en/pdf>