



An Coimisiún um
Rialáil Cumarsáide
Commission for
Communications Regulation

ComReg issues a Notification of a Finding of Non-Compliance to Eircom Limited with respect to provisions of the Universal Service Regulations

Information Notice

Reference: ComReg 19/60

Version: Final

Date: 17/06/2019

1. On 13 June 2019, ComReg notified Eircom Limited (“Eircom”) of a finding of non-compliance by Eircom with its obligations under ComReg Decision D03/17¹, imposed pursuant to Regulations 3 and 10(5) of the European Communities (Electronic Communications Networks and Services) (Universal Service and Users’ Rights) Regulations 2011² (“the Universal Service Regulations”).
2. ComReg has monitored and assessed compliance by Eircom with the performance targets set out in ComReg Decision D03/17 for 2017 and found that Eircom has not complied with its obligations to achieve and fully comply with the annual quality of service performance targets set out in ComReg Decision D03/17 for 2017. The notification of a finding of non-compliance notifies Eircom of this finding.
3. The notification of a finding of non-compliance was made pursuant to Regulation 31(2) of the Universal Service Regulations.
4. Eircom has until 15 July 2019 to state its views.

¹ ComReg Decision (“D03/17”) <https://www.comreg.ie/publication/universal-service-requirements-provision-access-fixed-location-afl-quality-service-qos/>

² [INSERT FULL TITLE AS IN NNC] S.I. No. 337 of 2011
<http://www.irishstatutebook.ie/eli/2011/si/337/made/en/pdf>