

ComReg issues a Notification of a Finding of Non-Compliance to Viatel Ireland Ltd with respect to its PRS licence conditions

Information Notice

Reference: ComReg 25/73

Version: Final

Date: 17/10/2025

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 On 24 September 2025 ComReg notified Viatel Ireland Limited ("Viatel") of a finding of non-compliance in respect of its premium rate service ("PRS") licence conditions.

- 2. This notification of a finding of non-compliance was issued by ComReg to Viatel pursuant to ComReg's powers under Section 9(1) of the Communications Regulation (Premium Rate Services and Electronic Communications Infrastructure) Act 2010 Act and having regard to Viatel's obligations as set out in Regulation 7(1) of the Communications Regulation (Licensing of Premium Rate Services) Regulations 2012 and Regulation 4 of the Interim Levy Order¹.
- 3. Regulation 4 of the Interim Levy Order provides as follows:

Each Terminating Network Operator shall pay to the Commission, monthly in arrears, within 60 days of the end of each calendar month a sum of money amounting to:

- (1) the levy on the Applicable Providers (withheld by the Terminating Network Operators from payments to the Applicable Providers in that month): and
- (2) the levy on the Terminating Network Operators in respect of that month.
- 4. The notification related to a failure by Viatel to pay the applicable PRS levy to ComReg.
- 5. Viatel has until 24 October 2025 to remedy the non-compliance.

¹ S.I. No. 339/2010 - Communications Regulation Acts 2002 to 2010 (Section 30) Premium Rate Services Interim Levy Order 2010.