



An Coimisiún um
Rialáil Cumarsáide
Commission for
Communications Regulation

Dispute Resolution Procedures

DISPUTE SUBMISSION

:

Document No. ComReg 25/89a

Decision No. D14/25

Date 12 December 2025

Applicant Details

Legal Name
Address
Contact Individual
Contact Phone
Contact Email

Respondent Details

Legal Name
Address
Contact Individual
Email

Section A

1. Please indicate which of the categories set out at paragraph 5 of the Procedures applies to the dispute.
2. Please set out the regulatory obligations relevant to the dispute.
3. Please set out all facts relevant to the dispute in numbered paragraphs. Supporting evidence should be included in Section C, below.
4. Please set out the terms of the resolution sought from ComReg.

Section B

1. Please indicate whether and what attempts (including mediation) have been made to engage with the respondent prior to referring the dispute for resolution. Supporting evidence should be included in Section C, below.
2. Please indicate whether legal proceedings have been initiated by either party in relation to the matter under dispute. If such proceedings have been initiated, please provide appropriate detail and include copies of all relevant pleadings in Section C, below.

Section C

1. Please provide all relevant evidence applicable to Sections A and B.
2. Please provide any evidence in your possession likely to have a material bearing on the outcome of the dispute where same is not relied upon in support of your position or already provided under Item C(1), above.
3. Please provide evidence of any attempts to engage with the respondent prior to referring the dispute for resolution.
4. Please provide copies of pleadings in relation to any legal proceedings initiated by either party in relation to the matter under dispute.

Request for the Initiation of an Investigation

1. If ComReg decides that it is appropriate for it to handle the dispute, please confirm that you are requesting the initiation of an investigation

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NOTICE

All parties are reminded that, under Regulation 67(9) of the ECC Regulations, an undertaking that fails to cooperate with an investigation or fails to comply with a determination concerning a dispute commits an offence and is liable to a class A fine on summary conviction.

Parties are further reminded that, in accordance with the Procedures, the following is a non-exhaustive list of behaviours that will be considered by ComReg to amount to non-cooperation for the purposes of Regulation 67(9):

1. the provision of false or misleading information or evidence;
 2. the unreasonable withholding of relevant information or evidence that is likely to have a material bearing on the outcome of the dispute; and
 3. systematic and intentional delay.
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