

Dispute Resolution Procedures

RESPONDENT'S ACKNOWLEDGEMENT

Document No. Comreg 25/89b

Decision No. D14/25

Date 12 December 2025

Respondent Details

Legal Name Address Contact Individual Contact Phone Contact Email

Section A

- 1. Please indicate whether you agree that the applicant in its Dispute Submission has accurately described the category into which this dispute falls per paragraph 5 of the Procedures. If not, please provide a short explanation as to why not.
- 2. Please indicate whether you agree that the regulatory obligations set out by the applicant in its Dispute Submission apply to this dispute. If not, please provide a short explanation.
- 3. If you wish to do so, please set out any facts you believe may be relevant to the issue of whether it is appropriate for ComReg to handle this dispute. Supporting evidence should be provided in Section C, below; however, it is not necessary to include any evidence already submitted by the applicant.

Section B

- 1. Please indicate whether you agree with the facts outlined by the applicant at Section B(1) of the Dispute Submission in relation to attempts at engagement. If you do not agree, please provide a short explanation as to why not. Supporting evidence should be included in Section C, below; however, it is not necessary to include any evidence already submitted by the applicant.
- 2. Please confirm your agreement or otherwise with the contents of Section B(2) of the Dispute Submission in relation to legal proceedings.

3. Section C

- 1. Where not already submitted by the applicant, please provide evidence relevant to your response at Section A(1), above.
- 2. Where not already submitted by the applicant, please provide evidence relevant to your response at Section B(1), above.
- 3. Where not already submitted by the applicant, please provide evidence relevant to your response at Section B(2), above.

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NOTICE

All parties are reminded that, under Regulation 67(9) of the ECC Regulations, an undertaking that fails to cooperate with an investigation or fails to comply with a determination concerning a dispute commits an offence and is liable to a class A fine on summary conviction.

Parties are further reminded that, in accordance with the Procedures, the following is a non-exhaustive list of behaviours that will be considered by ComReg to amount to non-cooperation for the purposes of Regulation 67(9):

1. the provision of false or misleading information or evidence;

Dispute Resolution Procedures: Respondent's Acknowledgement

- 2. the unreasonable withholding of relevant information or evidence that is likely to have a material bearing on the outcome of the dispute; and
- 3. systematic and intentional delay.

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