



An Coimisiún um
Rialáil Cumarsáide
Commission for
Communications Regulation

Information Notice

ComReg accepts request from Vodafone for
the resolution of a dispute with Eircom

Information Notice

Reference: ComReg 26/60

Version: Final

Date: 04/09/2026

An Coimisiún um Rialáil Cumarsáide
Commission for Communications Regulation

1 Lárcheantar na nDugaí, Sráid na nGildeanna, BÁC 1, Éire, D01 E4X0.
One Dockland Central, Guild Street, Dublin 1, Ireland, D01 E4X0.
Teil | Tel +353 1 804 9600 Suíomh | Web www.comreg.ie

1. On 21 August 2026, Vodafone Ireland Limited (**'Vodafone'**) submitted a formal dispute (**'the Dispute'**) to the Commission for Communications Regulation (**'ComReg'**). The Dispute relates to the Service Level's committed by Eircom Limited (**'Eircom'**) Vodafone in relation to the Wholesale broadband services. The dispute was allocated case number CAS-3036.
2. Following consideration of the request, ComReg has decided to handle the Dispute pursuant to Regulation 67 of the European Union (Electronic Communications Code) Regulations 2022 (**'The Code Regulations'**). ComReg Document 14/25 sets out the procedure for disputes under Regulation 67 of the Code Regulations.
3. This is a dispute arising between providers of electronic communications networks or services in the State, in connection with existing obligations under the Code Regulations. As set out at Regulation 67 of the Code Regulations, in the event of a dispute ComReg shall, at the request of either party, initiate an investigation of the dispute and as soon as possible but, except in circumstances which the ComReg considers exceptional, within 4 months from the date on which the dispute was notified to it by either party, make a determination aimed at ensuring compliance with obligations to resolve the dispute.
4. Further information notices may be published by ComReg in due course.