

Information Notice

Irish Telephony Numbering & Dialling Scheme Status Report

March 2011

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1 About this Document

This document lists the current designation or allocation status of numbers and codes within the Irish telephony numbering and dialling scheme in summary form. It updates and replaces the previous version of this document - ComReg 08/04, issued in January 2008. These changes include:

- the withdrawal of the 080 prefix for fixed line mailbox services.
- the opening of the 116 range for EU Harmonised Services of Social Value. A list of the individual 116 services is now included.
- An extended list of service providers using 19xx Customer Support Short Codes is also included.

2 The Numbering & Dialling Plan

The Irish telephony numbering and dialling scheme is made up of all numbers which may be dialled on a publicly available electronic communications network in Ireland and which are used to establish telephone calls. The telephony-numbering scheme is managed and administered by the Commission for Communications Regulation (ComReg) as a public resource on behalf of the State, in accordance with Regulation 22(1) of the Framework Regulations¹.

¹ European Communities (Electronic Communications Networks and Services) (Framework) Regulations 2003, S.I. No. 307 of 2003

3 Geographic Numbers and Area Code Maps

One of the key features of the Numbering scheme is the geographic numbering plan where numbers are associated with certain geographic areas. This is necessary for telecommunications service providers to determine call tariffs, and also makes the numbering scheme more transparent and user friendly to consumers. The country is divided into 106 Minimum Numbering Areas. ComReg Document 03/147, which is available on ComReg's web site, is a book of maps defining the boundaries of each area. An electronic version of these maps is also available on ComReg's website².

4 Contents of This Document

ComReg is required under Regulation 22(5) of the Framework Regulations¹, to publish details of the national numbering scheme from time to time, and significant subsequent additions or amendments thereto. This document lists the purposes for which the various numbers within the national numbering and dialling plan have been designated. The information relates only to access codes or short numbers for the first five digits dialled. Subscriber numbers and numbers which contain additional characters, such as * and #, are not included. Detailed information about other elements of the numbering scheme is available on the ComReg website³ at http://www.comreg.ie, or within the National Numbering Conventions, currently ComReg document 08/02.

The status of each number type is correct at the date this document is issued. The numbering scheme changes on an ongoing basis and changes that occur after the issue date will be reflected in future versions of this document.

² <u>http://www.comreg.ie/licensing_and_services/area_code_maps.552.1040.html</u>

³ For example, information on number allocations is available in numbering databases on the web site.

5 Conditions of Allocation

This document is for information purposes only; conditions that apply to designations or allocations are not shown. No entitlement to the use of any access code or subscriber number shall accrue as a result of the issue of this document, whether or not that code or number is included in this document.

6 Emergency Services

Two short numbers (112 and 999) have been designated to provide access to State Emergency Services. Both numbers provide connection to the same service, however 112 represents a harmonised emergency number in use throughout the European Union.

7 Explanation of Tables

А

Code

can mean an access code which would be followed by a subscriber number (e.g. 021 for Cork), or a complete short number (e.g. 118XX for Directory Enquiries). The codes listed vary in length from 2 to 6 digits.

- Status
- means the code has been designated for a specific purpose and/or numbers from it have been allocated.
- R means the code is reserved for a specific purpose, but is not in use.
- C means the code is currently in use but subject to change. The change may be a full recovery of the access code or a change to the subscriber number.

Where numbers are changing, the date for the change is also provided. This is the date at which parallel running for these numbers ends.

Free means the code is not in use and is available for designation and/or numbers from it are available for future allocation.

Subscriber Where two figures are shown, with an asterisk against the second, this represents an imminent or ongoing change from the first number length to the second.

Access Code	Stat us	Allocation/Designati on	Subscriber No. Length	Notes / Further Information
0	A	National Access	NA	National trunk dialling maker
00	A A	International Access	NA NA	National trunk dialling prefix International trunk dialling prefix
00	A A	Dublin Area	NA 7	Dublin Central, Dublin North and
01	A	Dubini Area	1	Dublin South.
020	А	Drama use	7	020 91X XXXX reserved for filming All except 020 91X XXXX
021	А	Southern Area	7	Cork, Coachford, and Kinsale
021	A	Southern Area	5	Mallow
023	A	Southern Area	5 7	Bandon
$020 \\ 024$	A	Southern Area	5	Youghal
$\begin{array}{c} 024\\ 025\end{array}$	A	Southern Area	5	Fermoy
$020 \\ 026$	A	Southern Area	5	Macroom
$\begin{array}{c} 020\\ 027\end{array}$	A	Southern Area	5	Bantry
028	A	Southern Area	5	Skibbereen
029	A	Southern Area	5	Kanturk
025	А	Southern Area	5	Kanturk
03X	R	Not in use		Reserved for changes to the
				Numbering Scheme
0400	Free			
0401	Free			
0402	А	East & Midlands Area	5	Arklow
0403	Free			
0404	А	East & Midlands Area	5	Wicklow
0405	Free			
0406	Free			
0407	Free			
0408	Free			
0409	Free			
041	А	East & Midlands Area	7	Drogheda, Ardee
042	А	East & Midlands Area	7	Dundalk, Carrickmacross, Castleblaney
043	А	East & Midlands Area	7	Longford, Granard
044	А	East & Midlands Area	7	Mullingar, Castlepollard, Tyrellspass
045	А	East & Midlands Area	6	Naas, Kildare, The Curragh
046	А	East & Midlands Area	7	Navan, Kells, Trim, Enfield, Edenderry
047	А	East & Midlands Area	5	Monaghan, Clones
048	A	NI access code	UK defined	Allows national dialling to N.I.
049	A	East & Midlands Area	7	Cavan, Cootehill, Oldcastle, Belturbet
$049 \\ 0500$	Free		•	cavail, coordinii, cradabile, perturbet
$0500 \\ 0501$	Free			
$0501 \\ 0502$	Free			
$0502 \\ 0503$	Free			
$0503 \\ 0504$	A	Midlands Area	5	Thurles
$0504 \\ 0505$	A	Midlands Area	5	Roscrea
$0505 \\ 0506$	Free	mananab mud	5	1050104
$0500 \\ 0507$	Free			
0508	Free			
0509	Free			

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Access Code	Status	Allocation/Designat ion	Subscriber No. Length	Notes / Further Information
051	А	Southeast Area	6	Waterford, Carrick-on-Suir, New Ross, Kilmacthomas
052	А	South East Area	7	Clonmel, Cahir, Killenaule
053	A	South East Area	$\frac{1}{7}$	Wexford, Enniscorthy, Ferns, Gorey
050	Free	South Last filed	•	Wealord, Emiliscondry, Perils, Gorey
$051 \\ 055$	Free			
056	A	South East Area	7	Kilkenny, Castlecomer, Freshford
057	A	South East Area	7	Portlaoise, Abbeyleix, Tullamore, Birr
058	А	South East Area	5	Dungarvan
059	A	South East Area	7	Carlow, Muine Bheag, Athy, Baltinglass
060	Free			5
061	А	South West Area	6	Limerick, Scarriff
062	А	South West Area	5	Tipperary, Cashel
063	А	South West Area	5	Rathluirc
064	А	South West Area	7	Killarney, Rathmore
065	А	South West Area	7	Ennis, Ennistymon, Kilrush
066	А	South West Area	7	Tralee, Dingle, Killorglin, Cahirciveen
067	А	South West Area	5	Nenagh
068	А	South West Area	5	Listowel
069	А	South West Area	5	Newcastle West
0700	А	Personal Numbering Called Party-pays extras	6	Ref. ODTR Doc. 98/55
0701 to 0706	Free			
0707	R	Not in use	6	Reserved for Personal Numbering Calling Party-pays (all)
0708	Free			
0709	Free			
071	А	North West Area	7	Sligo, Manorhamilton, Carrick-on- Shannon
072	Free			-
073	Free			
074	A	North West Area	7	Letterkenny, Donegal, Dungloe, Buncrana
075	Free			Dunitiana
076	A	IP-based numbering	7	Ref. ComReg 04/103
078	A Free	11 -based numbering	1	1001. OUHHCZ 04/100
078	Free			
079	Free			
5.0	1100			

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Access Code	Status	Allocation/Designation	Subscriber No. Length	Notes / Further Information
0800	R			353.800 used for international Freefone purposes
080	R			Reserved until 31/01/2012
081X	Free			X = 0 to 7
0818	A	Universal Access Service	6	Ref. ODTR Doc. 98/55
0819	Free		-	
0820	Free			
0821	Free			
0822	A	Vodafone Eirpage	6	Includes users migrated from 0821
0823 to 0829	Free			
083	А	Hutchison 3G Ireland	7 & 8	{ Customer subscriber numbers
084	R	Future MVNO use	7 & 8	are 7 digits
085	А	Meteor GSM	7 & 8	{ and mailbox numbers
086	А	$O_2 \operatorname{GSM}$	7 & 8	{ are 8 digits,
087	А	Vodafone GSM	7 & 8	{ in each case
088	А	Innovative Mobile Services	7 & 8	
089	А	MVNO use	7 & 8	e.g. Tesco Mobile, Just Mobile
090	А	Western Area	7	Athlone, Roscommon, Ballinasloe, Portumna
091	А	Western Area	6	Galway, Loughrea, Gort
092	Free	Western mea	0	Gainay, Doughrou, Gort
093	A	Western Area	5	Tuam
094	A	Western Area	7	Ballinrobe, Castlebar, Claremorris,
				Castlerea
095	А	Western Area	5	Clifden
096	А	Western Area	5	Ballina
097	А	Western Area	5	Belmullet
098	А	Western Area	5	Westport
099	А	Western Area	5	Kilronan

Code	Status	Allocation/Designation and Notes
10	R	
110	R	European Harmonised Codes
111	R	European Harmonised Codes
112	A	Emergency Services
113	R	European Harmonised Codes
114	R	European Harmonised Codes
115 116XXX	R A	European Harmonised Codes
Πολγγ	А	EU Harmonised Services of Social Value
116000*	Free	(Ref. ComReg Doc. 07/47) Hotlines for missing children
116006*	A	Helpline for Victims of Crime
116111*	A	Child helplines
116117*	Free	Non-emergency medical oncall service
116123*	A	Emotional Support Helplines
110120	R	European Harmonised Codes
118XX	A	Dir. Enquiries; XX is used to distinguish between services
119	R	European Harmonised Codes
120	Free	
121	Free	
122	Free	
123	Free	
124	Free	
125	Free	
126	Free	
127	Free	
128	Free	
129	Free	
130	A	{ Codes 130 to 138 are reserved for Carrier Access and
131	A	{ Carrier Selection { They are used in the format 12APC
132	A	{ They are used in the format 13ABC.
133 134	A A	{ Numbers with C=0 will not be used
$134 \\ 135$	A	
136	A	ι ∮
130	A	ι ∮
137	A	
139	A	Provision of Carrier Pre-Selection Services
135	Free	
140	A	Calling Line Identification Restrict {CLIR}
142	A	Calling Line Identification Present {CLIP}
143	Free	o
144	Free	
145	Free	
146	Free	
	Free	

• For further information on 116 services please visit <u>www.comreg.ie/116</u>

Code	Status	Allocation/Designation and Notes
1471	А	Network Use (i.e. internal) – Call Return
1472	Free	· · · · · ·
1473	Free	
1474	Free	
1475	Free	
1476	Free	
1477	Free	
1478	Free	
1479	Free	
148	Free	
149	Free	
150	Free	
1510	Free	
1511	R	Was Eirpac Charged Access; reserved until 31/01/12
1512	А	Premium Rate (Per-call Charged services)
1513	A	Premium Rate (Per-call Charged services)
1514	А	Premium Rate (Per-call Charged services)
1515	A	Premium Rate (Per-call Charged services)
1516	A	Premium Rate (Per-call Charged services)
1517	A	Premium Rate (Per-call Charged services)
1518	A	Premium Rate (Per-call Charged services)
1519	R	Reserved for expansion of PRS Per-call charged services
1520	A	Premium Rate (Per-minute charged services)
1521 to 1529	Free	
1530	А	Premium Rate (Per-minute charged services)
1531 to 1539	Free	
1540	А	Premium Rate (Per-minute charged services)
1541 to	Free	
1549		
1550	А	Premium Rate (Per-minute charged services)
1551 to 1559	Free	
1560	А	Premium Rate (Per-minute charged services)
1561 to	Free	
1569		
1570	А	Premium Rate (Per-minute charged services)
1571 to 1579	Free	
1580	А	Premium Rate (Per-minute charged services)
1581 to	Free	
1589		
1590	A	Premium Rate (Per-minute charged services)
1598	А	Premium Rate (Adult, general nature, variable price services)
1599	А	Premium Rate (Adult, sexual nature, variable price services)
160	Free	
161	Free	
162	Free	
163	Free	

Code	Status	Allocation/Designation and Notes
164	Free	
165	Free	
166	Free	
167	Free	
168	Free	
169	Free	
170	Free	
171	А	Voicemail (Fixed and mobile)
172	А	Network Use (i.e. internal)
173	А	Network Use (i.e. internal)
1740	А	Network Use (i.e. internal) – (e.g. Call Tracking)
1741	А	Network Use (i.e. internal)
1742	А	Network Use (i.e. internal)
1743	A	Network Use (i.e. internal)
1744	A	Network Use (i.e. internal)
1745	A	Network Use (i.e. internal)
1746	A	Network Use (i.e. internal)
1747	A	Network Use (i.e. internal)
1748	A	Network Use (i.e. internal)
1749	A	Network Use (i.e. internal)
1750	A	Number Portability intra-network routing code
1751	A	Number Portability Non-Geographic network routing codes
1752	А	{ Geographic number portability
1753 to 1759	R	{ network routing codes
176XX	А	Mobile Number Portability Routing codes
177	Free	
178	Free	
179	Free	
1800	А	Freephone
1801	R	Was Eirpac Free Access; reserved until 31/01/12
1802	Free	
1803	Free	
1804 to	Free	
1807		
1808	С	Eircom Charge card and VPN
1809	Free	Litom Onargo cara ana vity
1805	Free	
181	Free	
183	Free	
184	Free	
1850	A	Shared Cost Services - Fixed Cost Calls
1851 to 1859	Free	
186	Free	
187	Free	
188	Free	
1890	А	Shared Cost Services - Timed Calls

Code	Status	Allocation/Designation and Notes
1891	А	Internet - Local Rate Point of Presence
1892	А	Internet - Pay-As-You-Go Point of Presence
1893	А	Internet - Partial/Full Flat Rate Point of Presence
1894 to	Free	
1899		
1900	R	
1901	Ā	eircom Customer Service
1902	А	Digiweb Telecom Ltd
1903	А	Liffey Telecom
1904	А	BT Ireland Customer Service
1905	А	Meteor Customer Service
1906	А	Swiftcall Customer Service
1907	А	Vodafone Customer Service
1908	А	NTL Customer Service
1909	А	O ₂ Customer Service
1910	А	Magnet Networks
1911	А	IFA Telecom
1912	А	Perlico
1913	А	Hutchison 3G Ireland
1914	А	Just Mobile
1915	А	Blueface Ltd
1916	А	Smart Telecom Ltd
1917	А	An Post (Postfone)
1918	А	Digiweb
1919	А	Callidus Telecom
191	R	
192	Free	
193	Free	
194	Free	
195	Free	
196		
	Free	
197	Free	
198	R	CPS operator identification facility.
199	А	Network Engineering Tests

Code	Status	No Length	Allocation/Designation and Notes
5	А	5	On-net use for premium SMS/MMS on mobile networks