

ComReg issues a Notification of a Finding of Non-Compliance to Eircom Limited with respect to provisions of the Universal Service Regulations

Information Notice

Reference: ComReg 19/20

Date: 11/03/2019

- 1. On 6 March 2019, ComReg notified Eircom Limited ("Eircom") of a finding of non-compliance with respect to obligations under the Universal Service Regulations¹ ("the Regulations") and ComReg Decision D13/12².
- 2. The notification of non-compliance was made in accordance with Regulation 31(2) of the Regulations.
- The notification of non-compliance notifies Eircom of a finding that, in relation to certain Contract Change Notifications, it failed to comply with Regulation 14 (4) of the Regulations and ComReg Decision D13/12 which was issued pursuant to Regulation 14(5).
- 4. The notification relates to a failure by Eircom to provide full information regarding proposed contract modifications in the relevant Contact Change Notifications.
- 5. Eircom has until 3 April 2019 to state its views.
- 6. Regulation 31(5) of the Regulations provides that if, at the end of the period referred to above, ComReg is of the opinion that the undertaking concerned has not complied with its obligations, ComReg may apply to the High Court for such an order as it considers appropriate.

¹ European Communities (Electronic Communications Networks and Services) (Universal Service and Users' Rights) Regulations 2011

² ComReg Document 12/128 (D13/12): "Response to consultation and decision: Contract Change Notifications"